Douglas County Rideshare
Multi-Modal Transportation Services
About 75 percent of Douglas County’s workforce have jobs outside the county.

In 1986 we started a vanpool program to help that 75 percent get to and from work.

Today we have 60 routes that serve 500 daily commuters.

The vans have been able to serve some seniors and disabled on a limited basis.
Our Evolution

- In 2004, we initiated GRTA Xpress bus service into Atlanta.
- Douglas County Xpress buses have 13,891 boardings per month.
- The buses can accommodate seniors and disabled.
- A problem: Many seniors and disabled don’t have transportation to take them to a location where they can get on the bus.
Evolution Into HST

- In 2013 we started our Voucher Program for seniors and disabled individuals.
- Provides “quality of life” trips.
- Purchase discounted vouchers.
- We currently serve about 45 clients.
Through the Years
What Have We Learned?

- The services we already offer are outstanding BUT....
- They do not fully address the transportation/mobility issues we have in Douglas County
- The county has a growing number of senior adults and disabled individuals with limited or no transportation options
- Other individuals and families have transportation issues as well

For instance:
Senior Issues

Number of persons age 55 and over in Douglas County will increase 235 percent by 2030.

Sixty-three percent of older adults say they will have to be driven by someone else.

Ten percent say they don’t know how they will get around.
Underserved Families

We think everyone has a car

The truth is……

- In Douglas County, 5 percent of households do not have a car
- 26 percent of households have only one car
- Douglas County has 8,525 residents age 18 to 64 who have a disability that prevents them from driving
Conclusions From What We Have Learned

A significant portion of Douglas County’s population has limited or no options for making basic quality of life trips – to the doctor, pharmacy, physical therapy, grocery, or to visit friends and family.

The services we provide now are not sufficient to meet the needs of this segment of our population.
What Do We Do Next?

Beginning a Transportation Services Study

1. Will evaluate existing services. What can we do to make them better and serve more people

2. Will explore potential other services we can add

3. We want to serve all segments of the Douglas County population – Commuters Senior adults Disabled individuals Low income individuals/families The transportation disadvantaged Transit/public transportation supporters
What Is Our Goal?

- Get a blueprint on how to provide better transportation/mobility options for all citizens of Douglas County
- Improve our existing services
- Add new services and programs
- Create a transit/mobility program that is unique to Douglas County but provides connectivity to a regional system
Thank You!

Questions/comments?

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