

PROPOSED AGENDA

Regional Transit Committee

Hon. Kasim Reed, Chair

Thursday, February 14, 2013 11:15 a.m. ARC Board Room / Amphitheater 40 Courtland Street, NE, Level C Atlanta, GA 30303

GENERAL

1. Welcome Kasim Reed, Chair

2. Public Comment Period ¹ Cain Williamson, ARC

3. Introduction of New RTC Members Chair

4. Approve November 15, 2012 Meeting Summary Chair

PLANNING

5. RTC 2012 Accomplishments & 2013 Look-Ahead Regan Hammond, ARC

6. Regional Transit Oriented Development (TOD) Implementation John Crocker, MARTA

7. Regional Mobility Management One-Click System Laura Keyes, ARC

ANNOUNCEMENTS

8. Human Services Transportation Plan Limited Update Cain Williamson, ARC

9. Atlanta Air Quality Update Jane Hayse, ARC

To access presentation materials, please visit www.atlantaregional.com/rtc.



¹ A 10-minute period for public comments is designated at the beginning of each regular RTC meeting. Each commenter must sign a Request to Speak card before 11:15 AM on the meeting date. Each speaker will be limited to two minutes. If the comment period expires before all citizens have an opportunity to address the Committee, citizens will be invited to provide their comments in writing.



ARC COMMITTEE MEETING FOLLOW-UP

REGIONAL TRANSIT COMMITTEE

February 14, 2013 Meeting Notes

Voting Members Present:

Mr. Fred Daniels Mayor Bucky Johnson Mr. Tad Leithead Commissioner Charlotte Nash Commissioner Richard Oden Commissioner Tom Worthan

Voting Members Absent:

Mayor Kasim Reed, Chair Commissioner Buzz Ahrens Mr. Sonny Deriso Chief Executive Officer Burrell Ellis Commissioner John Eaves Commissioner Tim Lee Commissioner Tommy Smith

Non-Voting Members Present:

Commissioner Steve Brown
Commissioner Chipper Gardner
Mr. Doug Hooker
Ms. Jannine Miller
Mr. Keith Parker
Commissioner Jeff Turner

Non-Voting Members Absent:

Commissioner David Austin
Commissioner Pete Amos
Commissioner Bob Blackburn
Mr. Toby Carr
Commissioner Keith Ellis
Commissioner Pat Graham
Ms. Lara O'Connor Hodgson
Commissioner Kevin Little
Commissioner Richard Mecum
Ms. Pam Sessions
Commissioner Marty Smith
Commissioner Steve Taylor
Mr. Doug Tollett

No quorum present; meeting held for Informational purposes only

Actions taken during meeting

None

GENERAL

1. Welcome and Chairman's Comments

Tad Leithead called the meeting to order and welcomed attendees.

2. Public Comment Period

No public comment was offered.

3. Introduction of New RTC Members

Tad Leithead introduced the thirteen new RTC members.

<u>Voting Members</u>

Commissioner Tommy Smith

Non-Voting Members

Commissioner Pete Amos

Commissioner Bob Blackburn Commissioner Steve Brown Commissioner Keith Ellis

Commissioner Chipper Gardner Commissioner Pat Graham Commissioner Richard Mecum

Mr. Keith Parker

Commissioner Marty Smith Commissioner Steve Taylor Commissioner Jeff Turner

4. Approval of November 15, 2012 Meeting Summary

No quorum present.

PLANNING

5. RTC 2012 Accomplishments & 2013 Look-Ahead

Regan Hammond reminded the committee of the purpose of the Regional Transit Committee which is service coordination, providing input into the planning process and serving as a mechanism for governance coordination.

She highlighted the key transit issues of 2012 including reflecting local transit planning in regional plans, system coordination and improved transit data and coordination at the regional level in the absence of legislative action. She highlighted some of 2012's accomplishments that tie back to the key issues including an update of Concept 3, maintenance of the Regional Transit Data Warehouse, the Fleet and Facilities Inventory, a governance legal review, the Breeze system agreements facilitation, transit expansion planning work and related NEPA work and monthly transit committee coordination.

Looking ahead to 2013 she identified three key issues that will be of importance to RTC which are the implications of MAP-21, improving the customer experience through data sharing and upgraded customer information systems and Breeze system efficiency and next-generation

planning given that current system will reach the end of its useful life in the next five years. She highlighted work tasks that would support addressing these issues including the Regional Fare Collection Study, the coordination of MAP-21 transit performance measures, the Regional Transit Data Warehouse, the PLAN 2040 update, the Unified Bus Stop Signage Design Project, paratransit and call center coordination and the regional van pool program. She provided additional details including the purposes and timelines for the Regional Fare Collection Study and the Regional Unified Bus Stop Signage Design project.

Jannine Miller, GRTA, clarified that the current bus stop signage in the Downtown and Midtown areas of Atlanta were meant to be temporary and flexible due to the rerouting which is why they include limited information.

Hammond stated that the Bus Stop Signage Design Project is a pilot program that could be applicable at the regional level if there is interest. She stated that it is a design only project and that additional funding would need to be identified to fabricate and install the signs.

Leithead stated that the update of Concept 3 is important because so many things have changed in the last year and that the discussion of the regions vision for transit at ARC is crucial. He also stated that though MAP-21 does expire soon, the focus on performance measurements is here to stay. Finally, he stated that he is not expecting the legislature to work on transit governance and that the RTC can help to make the different transit systems more seamless.

6. Regional Transit Oriented Development (TOD) Implementation

John Crocker, MARTA, stated that from a national perspective Atlanta is lagging behind the country in the economic recovery which provides an opportunity to put in place the policies and procedures to encourage the development the community wants. He provided highlights from the TOD market study that ARC and Bleakly Advisory Group completed. He stated that MARTA stations had attracted jobs but needed to focus on attracting housing. He stated that over the past year MARTA had worked as a property owner to identify sites most suitable for TOD- type development.

In addition to existing MARTA owned sites there is an opportunity to focus on various corridors, park and ride lots and future stations to ensure the proper zoning, infrastructure and incentives are in place to support TOD. He then highlighted supporting initiatives including the last mile connectivity program included in the region's TIP, Livable Centers Implementation funding and the exploration of an Atlanta Land Acquisition Fund. He closed by highlighting the following events:

- March 7: Marta/ARC Development Day
- March 29: CNU Walkable Communities
- April 10-12: Transforming Local Governments Conference

7. Regional Mobility Management One-Click System

Laura Keyes, ARC, showed a concept of what the vision for the Regional Mobility Management One-Click System concept could look like and explained that the purpose of the system was to take a diverse set of transportation services entry points and data resources and centralize them in one accessible place for use by both the public and service providers. She highlighted how



transportation services would be connected. The initial target group is veterans and their families but the intent is to expand the system to everyone.

ANNOUNCEMENTS

8. GRTA Xpress Highlights 2013

Jannine Miller, GRTA, gave a quick overview regarding future funding for the Xpress bus s in the Governor's Budget and reminded RTC about the importance of the system.

9. Human Services Transportation Plan Limited Update

Cain Williamson, ARC, updated the committee on the region's Human Services Transportation Plan Limited update, which was a technical update meant to reflect changes as a result of MAP-21 as well as the work being done with the Regional Mobility Management One-Click System and recent data. He stated that the HST program was evolving at ARC and the plan is meant to keep all of the various elements of the program moving together and moving in the same direction.

Leithhead stated that presentations were intentionally brief due to time constraints but that if there was a desire for more detailed information on any subject matter that staff could get that information to committee members or even come out to communities to do presentations.

10. Atlanta Air Quality Update

Jane Hayse, ARC, stated that last week it was in the news that the Atlanta region had achieved air quality standards. The 20-county region had met the 1997 8-hour Ozone standard and will continue to meet it in the future. There is a new standard which was put in place in 2008 and that a smaller 15-county portion of the Atlanta region is currently in nonattainment for this standard. The attainment date is set for the new standard is 2015.

In addition to the Ozone standards, there is a PM2.5 standard for which the entire 20-county area is still in nonattainment. A new stricter standard was announced in December of 2012 and designations based on this standard will occur in 2014. Hayse then highlighted ways for individuals to keep the air clean and focused in particular on how to reduce the average as well as the peak periods exceedences of the air quality standards.

Hammond stated that this was especially important to the RTC because transit is a great way to help get people out of single occupant vehicles and, therefore, reduce emissions.

Leithead suggested that an effort be made to get people to ride transit on peak smog days.

Handouts

- Presentation: RTC 2012 Accomplishments & 2013 Look-Ahead
- Presentation: Regional TOD Implementation
- Presentation: Regional Mobility Manager One-Click System
- Handout: Atlanta Air Quality Update
- Handout: RTC 2013 Membership
- Handout: GRTA Xpress Highlights 2013
- Handout: November 15, 2012 Meeting Summary

Regional Transit Committee

2012 Accomplishments & 2013 Look-Ahead

February 14, 2013





2012 Issues













- Reflect local transit planning in regional plans
- Improved transit data & coordination at regional level
- System coordination
- Lack of legislative action on governance



2012 Accomplishments

Service Coordination

Regional Transit Planning

Governance

- Concept 3 Update
- Regional Transit Data Warehouse
- Regional Fleet & Facilities Inventory
- Regional Transit Governance Legal Review
- Breeze System Agreements Facilitation
- Transit expansion planning & NEPA studies
- Monthly transit committee coordination



2013 Issues

- MAP-21 implications
- Breeze system efficiency and next-gen planning
- Improved customer experience



2013 Look-Ahead

- Regional Fare Collection Study
- Coordination on MAP-21 transit performance measures
- Transit Data Warehouse
- PLAN 2040 Update
- Unified Bus Stop Signage Design
- Paratransit & Call Centers Coordination
- Regional Vanpool Program





Regional Multi-Modal Public Transit Automated Fare Collection Study

Purpose:

 Short-term improvements to existing Breeze system to improve efficiency & coordination



- Recommendations for future fare collection
 & coordination in the Atlanta region
- Strategic roadmap from existing structure to a regional structure
- February-November 2013



Regional Unified Bus Stop Signage Design Project

Purpose:

- Recommendation from 2012 Regional Fleet & Facilities Inventory
- Design location-appropriate bus stop signs that incorporate all regional transit providers
- Replace temporary signage installed for express bus rerouting in 2012
- Routes picking up here weekday afternoons:

 COBB COMMUNITY
 THANSI
 (TO) 424-444
 CobbCountyGA, gewCCT

 CTOSS

 XPRESS CUSTOMER
 SERVICE
 (404) 463-4782
 XpressGA.com

 (404) 463-4782
 XpressGA.com
- Study Area: Downtown & Midtown Atlanta
- Proposed Schedule: March-October 2013



Questions?

Regan Hammond rhammond@atlantaregional.com 404.463.3269



Transit Oriented Development (TOD) **Activities**

Regional Transit Committee February 14, 2013





Overview

- National Context
- Regional Work
- Potential MARTA Sites
- Future Sites
- Supporting Initiatives
- Upcoming Events
- Resources





National Perspective

 Atlanta is lagging in the recovery (RLCLO, Paige Mueller, "Regional Hotspots of Economic Growth", February 5, 2013)



Source: Integra Realty Resources, Bull Realty, Jan 2013



Market Study Top Level Results

(ARC/Bleakly, 2013)

Existing System

- Combined ½ mile radius of existing rail stations are:
 - 43% of the combined Fulton / DeKalb office space
 - 27% of the combined Fulton / DeKalb retail space
 - 8% of the combined Fulton / DeKalb housing units

Clustering of office and retail is a reality - the next opportunity is in residents (housing)

- Identified potential incentives for specific stations:
 - Those that are Tax Allocation Districts
 - Those that are or eligible for Opportunity Zone





Potential MARTA Sites

DRAFT JOINT DEVELOPMENT /TOD WORK PROGRAM (Presented November 2012)

		POSSIBLE RELEASE TIMEFRAME		
SITE	EXISTING ZONING	FY13	FY14-15	FY16-18
Abernathy Park & Ride Property	MIX	**		
Avondale	I			
Brookhaven/Oglethorpe	Brookhaven Overlay			
Edgewood/ Candler Park	I-1 & C-1			
Hamilton E. Holmes	C-1-C, C-2, & C-3			
Kensington	R-75			
King Memorial	SPI-22 TSA			
Lakewood/ Ft. McPherson	I-1, I-2, C-R, & R1-A			
Lindbergh Center	C-3			
Medical Center	0-1			
Oakland City	R-5 & C-2			

- Green Shading = Bleakly Station Area Market Analysis
- ** Sandy Springs serves as a proxy for Abernathy
- *** Additional Bleakly studied stations Arts Center, Chamblee and East Lake

Future Existing Stations

- Various corridors / Existing P&R lots
- Are the future stations areas:
 - Zoned appropriately?
 - MARTA Example zoning, Doraville Formed Based Code, SPI-overlays, etc
 - Is infrastructure in place? Sidewalks?
 - Are any desired incentives in place?
 - TAD
 - Opportunity Zone





Supporting Initiatives

- Last Mile Connectivity Program
 - Funds supporting infrastructure (bike/ped infrastructure)
 - \$25 million in FY2014
 - Available to all
- Livable Centers Implementation Funds
 - Identified through planning effort
- Exploration of a Atlanta Land Acquisition Fund (TOD Collaborative)





Upcoming Events

- March 7 MARTA/ARC Development Day
- March 29 CNU Walkable Communities
- April 10-12 Transforming Local Governments Conference



Questions?

- Some Online Resources:
 - Market Study: http://www.atlantaregional.com/land-use/transit-oriented-development/market-study
 - MARTA Station Profiles and TOD Guidelines: http://www.itsmarta.com/TOD-real-estate.aspx
 - TOD Collaborative: http://www.atlantaregional.com/land-use/transit-oriented-development/atlanta-tod-collaborative
 - ULI Atlanta: http://atlanta.uli.org/
 - Center for TOD: http://ctod.org/webinars/index.php



Regional Mobility Management One-Click System (RMM OCS)

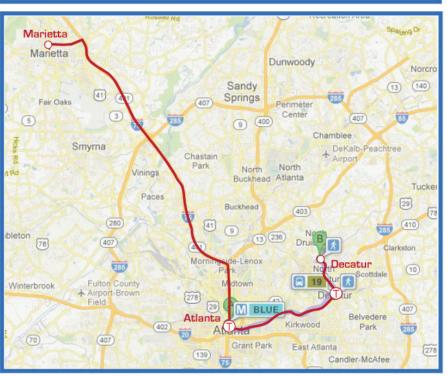
Conceptual Development: Web-Based Trip Planning Outputs

Trip and Client Details:

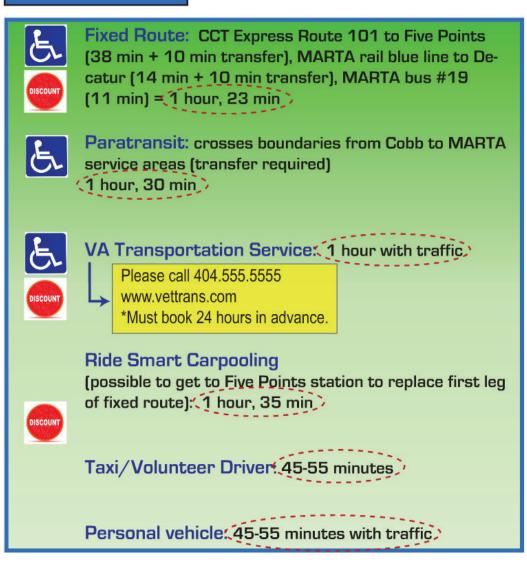
Location: Marietta to the VA Medical Center in North Decatur

Time: 9:30 AM appointment on Tuesday

Client and Trip Profile: 50 year old, veteran, wheelchair-user, medical purpose trip, low income



Trip Options:



Atlanta Air Quality Update

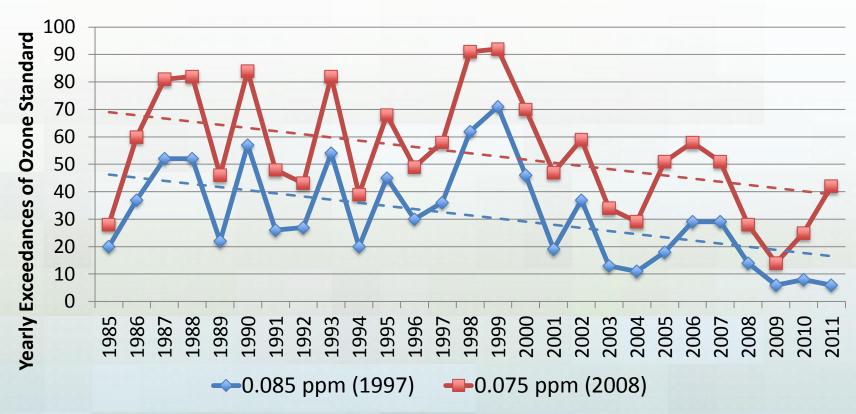
Attainment of 1997 Ozone Standard





Atlanta's Air Quality is Improving

Yearly Exceedances of the Federal Ozone Standard in Metropolitan
Atlanta for both the 1997 and 2008 Standards





Federal Action

- On February 4, EPA took action to approve the State's 1997 Ozone Maintenance Plan
- This plan shows that our 20-county region has met the 1997 8hour Ozone standard and will continue to meet it in the future

1997 Ozone Nonattainment Area





Stricter Standard in Place

- In 2008, EPA advanced a new, stricter, Ozone standard
- A smaller, 15 county, portion of the Atlanta region is currently in nonattainment for this standard
- The region's attainment date is set for 2015

2008 Ozone Nonattainment Area





PM2.5 Standard Still in Place

- The entire 20 county area is still in nonattainment for the PM2.5 standard
- EPA will review a Maintenance Plan soon
- A new, stricter, standard was just announced in December and designations will occur in 2014

1997 PM2.5 Nonattainment Area





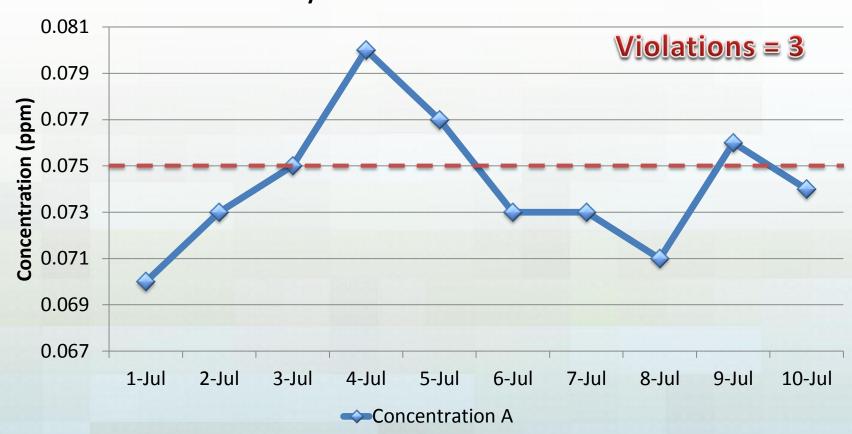
What Can I do to Help Clean the Air?





Help Reduce the Average

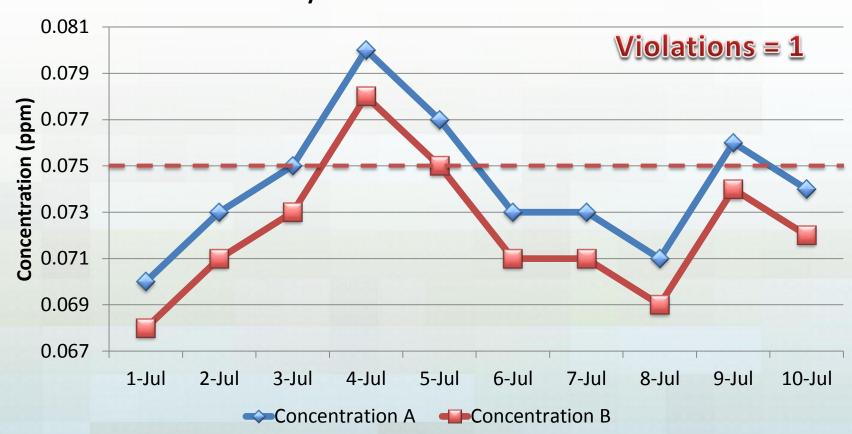






Help Reduce the Average







Help Reduce the Average

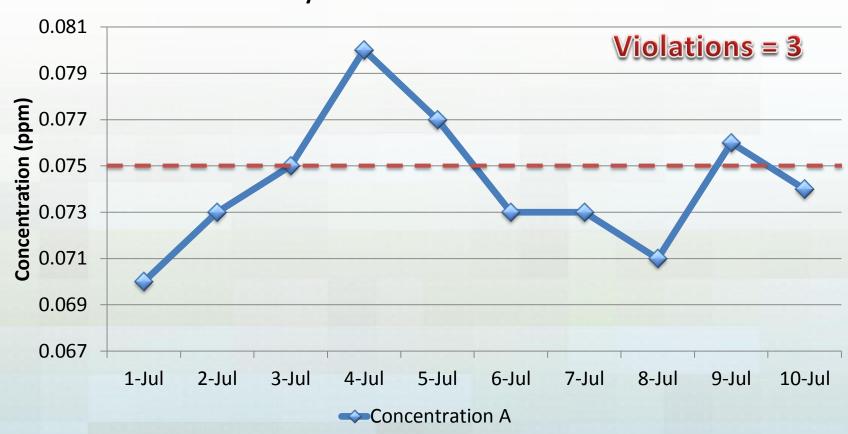
- Reduce your usage of electricity
 - Turn up the air a few degrees when you aren't at home
 - Don't leave appliances/electronics on when not in use
 - Weatherize your home
- Reduce your usage of gasoline
 - Don't needlessly idle your vehicle
 - Make sure your vehicle is properly maintained
 - Carpool / Walk / Bike / take Transit when logical
 - Telework or participate in Compressed Work Weeks
 - Make smart choices about where you live





Help Reduce the Peaks

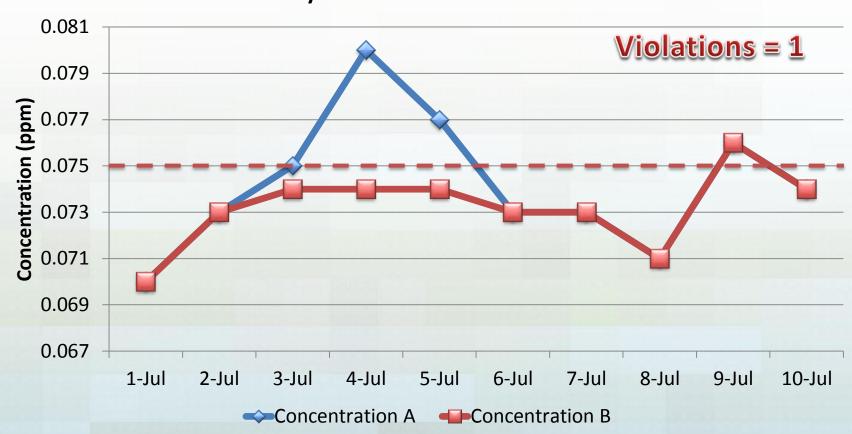






Help Reduce the Peaks







Help Reduce the Peaks

- Pay Attention to Smog Alert Days
 - Carpool / Take transit / Telework
 - Chain trips
 - Fill up after dark
 - Reduce number and distance of trips as much as possible
 - Pay extra attention to electricity usage





Questions?





2013 Regional Transit Committee Membership

Voting

Kasim Reed* - RTC Chair / City of Atlanta

Buzz Ahrens* - Cherokee County

Fred Daniels - MARTA Board Chair

Sonny Deriso - GRTA Board Chair

Burrell Ellis* - DeKalb County

John Eaves* - Fulton County

Bucky Johnson* - Metro Atlanta Mayors Association

Tim Lee* - Cobb County

Tad Leithead* - ARC Board Chair

Charlotte Nash* - Gwinnett County

Richard Oden* - Rockdale County

Tommy Smith* - Henry County

Tom Worthan* - Douglas County

Non-Voting

David Austin - Paulding County

Pete Amos - Forsyth County

Bob Blackburn - Coweta County

Steve Brown* - Fayette County

Toby Carr - GDOT Planning Director

Keith Ellis - Newton County

Chipper Gardner - Spalding County

Pat Graham - Barrow County

Douglas Hooker - ARC Executive Director

Lara O'Connor Hodgson - Governor's Representative

Kevin Little - Walton County

Jannine Miller - GRTA Executive Director

Richard Mecum - Hall County

Keith Parker - MARTA General Manager

Pam Sessions - Governor's Representative

Marty Smith - Carroll County

Steve Taylor - Bartow County

Doug Tollett - Governor's Representative

Jeff Turner* - Clayton County

TBD - State Transportation Board

^{*}ARC Board Member

Xpress Highlights

Why Xpress is a good investment for Georgia



Xpress Facts

33 routes in 12 metro Atlanta counties

Draws ridership from nearly 40 counties

Easy commute option to/from major employment centers in Downtown, Midtown, Buckhead, and Perimeter Center

2.4 million boardings in 2012

Takes 1.5 million cars off of metro Atlanta's roads each year

Saves Georgians 5 million gallons of gas each year

...commuting made easy!

✓ Cost-Effective Transportation Option

Saves commuters on Georgia's Interstates more than \$140 million per year through reduced congestion costs (wasted fuel and lost productivity)...a more than 4:1 return-on-investment

Improves capacity of Georgia's most congested highways for all commuters

User fees (fares) directly cover 1/3 of operating costs

Scalable service model that can match demand and funding levels

Provides alternative to paying tolls in managed express lanes

✓ Well-Managed Transit System

Operations are outsourced to the private sector

Strong fiscal controls and financial management

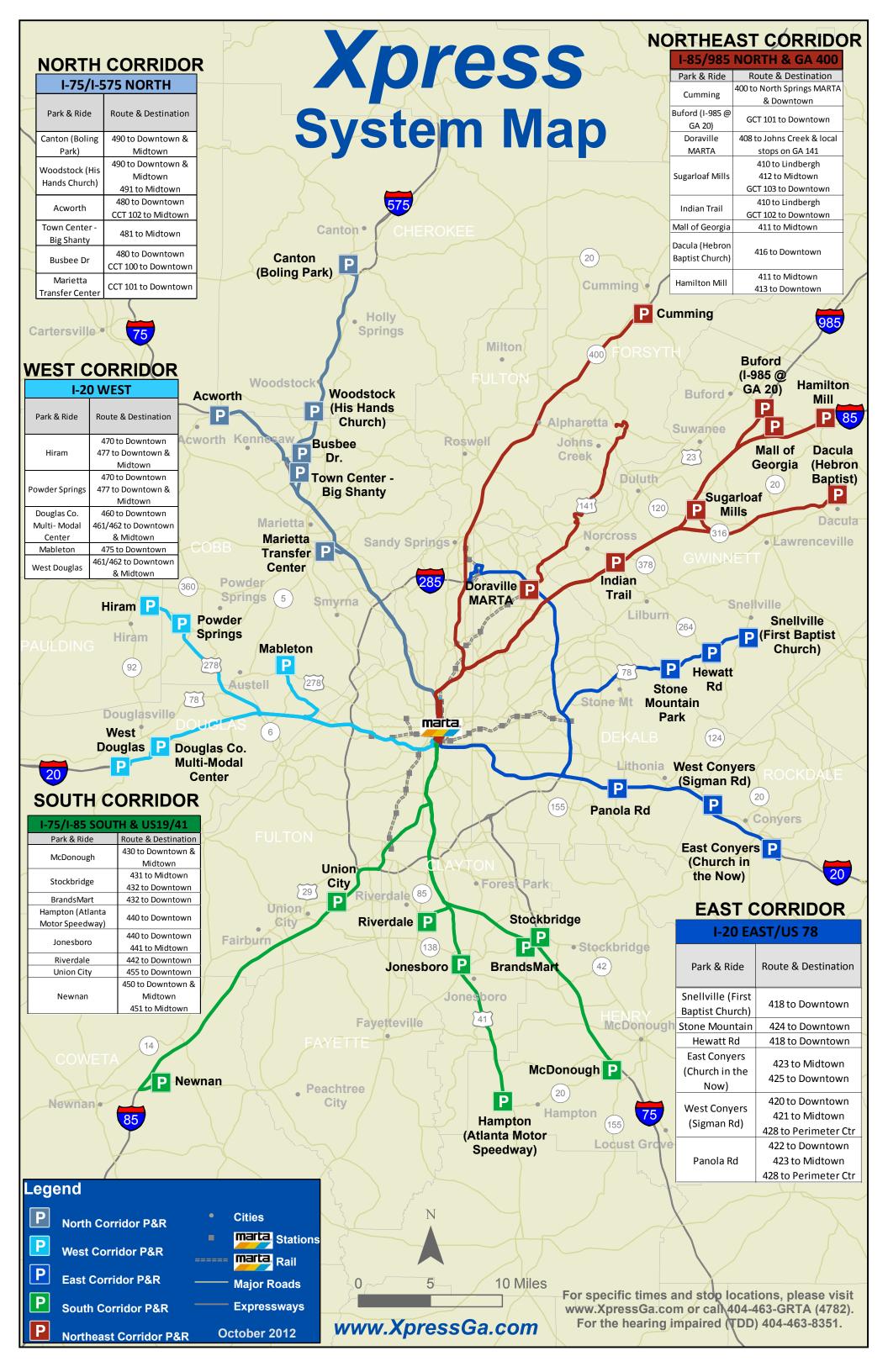
91% customer satisfaction level

✓ Satisfies Commuter Travel Needs

Commuter transit option for all Atlanta suburbs

Serves major employers in Downtown and Midtown Atlanta, such as SunTrust, AT&T, Southern Company, Georgia Pacific, State Capitol and three Federal Centers







ARC COMMITTEE MEETING FOLLOW-UP

REGIONAL TRANSIT COMMITTEE

November 15, 2012 Meeting Notes

Voting Members Present:

Commissioner BJ Mathis Mayor Bucky Johnson Commissioner Buzz Ahrens Commissioner Charlotte Nash Mr. Sonny Deriso Mr. Tad Leithead Commissioner Tim Lee

Voting Members Absent:

Mayor Kasim Reed, Chair Chief Executive Officer Burrell Ellis Commissioner John Eaves Commissioner Tom Worthan Mr. Fred Daniels Commissioner Richard Oden

Non-Voting Members Present:

Dr. Beverly Scott Mr. Doug Hooker Commissioner Eddie Freeman Mr. Brandon Beach Ms. Jannine Miller

Non-Voting Members Absent:

Commissioner Bill Chappell Commissioner Clarence Brown Commissioner Daniel Yearwood Commissioner David Austin Mr. Doug Tollett Commissioner Herb Frady Commissioner Jim Boff Commissioner Kathy Morgan Commissioner Keith Golden Commissioner Kevin Little Ms. Lara O'Connor Hodgson Ms. Pam Sessions **Commissioner Rodney Brooks** Mr. Toby Carr **Commissioner Tom Oliver** Commissioner Eldrin Bell

GENERAL

1. Welcome and Chairman's Comments

Commissioner Tim Lee called the meeting to order and welcomed attendees.

2. Public Comment Period

No public comment was offered.

3. Approval of October 11, 2012 Meeting Summary

The meeting summary for October 11, 2012 was approved unanimously.

PLANNING

4. Concept 3 Update

Cain Williamson presented the Concept 3 update adoption resolution and responded to the committee's request for more detail on the projects by directing them to project specifics included in their packets. He stated that if the resolution was adopted, the updated plan would be forwarded to the MPO for consideration in the PLAN 2040 update. Leithead moved to adopt the resolution and Ahrens seconded it. The motion passed unanimously.

5. Connect Cobb: Northwest Transit Corridor Locally Preferred Alternative (LPA)

Faye DiMassimo, Cobb County DOT, introduced the consultant on the project, Jim Croy, and gave a presentation on the Connect Cobb project. The presentation served as a general update and it stepped through the alternatives analysis that led to the locally preferred alternative. She stated that they were working on an Environmental Assessment that began in August. She showed a map of the corridor and provided the background for the project including past planning studies that had consistently shown that the corridor was a worthwhile investment. She detailed the project's significant public involvement and outreach and mentioned that the four cities in the corridor as well as Cumberland CID and Kennesaw State University (KSU) contributed funding. She stated that they had performed two opinion polls including some post-TIA questions in the second one.

Croy walked the Committee through the Tier I and Tier II process explaining that they took seven alternatives from Tier I through to Tier II and five alternatives came out of Tier II. He showed the committee the 5 potential alignments as well as modes and explained the matrix used to determine the LPA. He went on to describe the LPA which included two components: an express bus alignment on I-75 and an Arterial Bus Rapid Transit alignment on US 41. He stated that they believed they had achieved the objectives of the project. He showed a table of the potential economic impacts concluding that the LPA had positive impacts. He concluded by presenting a summary of the financial plan and potential funding sources.

DiMassimo returned and explained that this was a new type of project for the Atlanta area which explained why they had compared ridership to other regions such as Charlotte and Phoenix as well as roadway projects. She stated the travel times would be very competitive with that of a

single occupancy vehicle traveler. She stated that the project is included in the Concept 3 update. She finished by stating that they have started the NEPA process which would include refinement of ridership and travel time forecasting and she anticipates to complete that process within the next 18-24 months.

6. Coordinated Human Services Transportation

Kenyata Smiley, ARC, provided a briefing on the coordinated Human Services Transportation Plan limited update. She stated the purposes of the update was to incorporate the goals, objectives and principals from PLAN 2040 and other regional and statewide initiatives as well as to incorporate the regional priorities for the fiscal year 2012 JARC and New Freedom call for projects. She presented maps to display the gaps in the periphery between these transit and paratransit services and Equitable Target Areas. She also presented maps that showed the location of where low wage workers live and where low wage paying jobs were which also illustrated transit gaps in the periphery of the region. Then she shared the results of the On-Board Transit Survey including age, income distribution and other activities. She spoke about the plan update's connection to the Statewide HST Plan which called for more coordination. She stated that the recent call for 2012 JARC and New Freedom had closed and that proposals were under review. She stated that as the committee moves forward as a planning body, they need to consider these populations.

7. Other Business

Tim Lee indicated that some of the next items were not on the agenda. He stated that he wanted to recognize Eddie Freeman, BJ Mathis, Eldrin Bell and others for their service. He also stated that there were a number of proclamations to present at this time. Proclamations honoring Dr. Beverly Scott for her contributions to the region were presented and read from the City of Atlanta, Tad Leithead, Fulton County and DeKalb County. Dr. Scott accepted the various proclamations and thanked the committee. She stated that it had been a tremendous pleasure and honor working in the region and that the region would enjoy working with Keith Parker moving forward.

Smiley announced an award that was given to ARC from the Center for Pan Asian Community Services for ARC's outstanding contributions to improving mobility and access for the Georgia Immigrants and Refugees in DeKalb County.

Mayor Bucky Johnson of Norcross emphasized that we cannot let the topic of transit governance slip off the agenda for the 2013 legislative session.

Handouts

- November 15, 2012 RTC Agenda
- October 11, 2012 RTC Meeting Summary
- Handout: Issue Summary-Concept 3 Technical Update
- Resolution adopting a technical update to the Concept 3Regional Transit Vision
- Handout: Concept 3 project list and map
- Presentation: Connect Cobb: Northwest Transit Corridor LPA
- Presentation: Coordinated Human Services Transportation Limited Plan Update





PROPOSED AGENDA

Regional Transit Committee

Hon, Kasim Reed, Chair

Thursday, April 11, 2013 11:15 a.m. ARC Board Room / Amphitheater 40 Courtland Street, NE, Level C Atlanta, GA 30303

GENERAL

1. Welcome Kasim Reed, Chair

2. Public Comment Period ⁱ Cain Williamson, ARC

3. Approve November 15, 2012 & February 14, 2013 Meeting Summaries Chair

PLANNING

4. PLAN 2040 Update – Transit Element John Orr, ARC

Regional Multi-Modal Public Transit Automated Fare
 Collection Study
 Cain Williamson, ARC

6. Legislative Recap Catherine Brulet, ARC

ANNOUNCEMENTS

7. MARTA TOD Update John Crocker, MARTA

8. 2014 RTC Work Program & Funding Commitments Cain Williamson, ARC

To access presentation materials, please visit www.atlantaregional.com/rtc.

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ARC COMMITTEE MEETING FOLLOW-UP

REGIONAL TRANSIT COMMITTEE

April 11, 2013 Meeting Notes

Voting Members Present:

Mayor Kasim Reed, Chair Commissioner Buzz Ahrens Mayor Bucky Johnson Commissioner Tim Lee Mr. Tad Leithead

Commissioner Charlotte Nash Commissioner Richard Oden Commissioner Tom Worthan

Voting Members Absent:

Mr. Fred Daniels Mr. Sonny Deriso Chief Executive Officer Burrell Ellis Commissioner John Eaves Commissioner Tommy Smith

Non-Voting Members Present:

Commissioner Steve Brown

Mr. Toby Carr Ms. Carol Comer Mr. Doug Hooker Ms. Jannine Miller Mr. Dan Moody Mr. Keith Parker Mr. Doug Tollett

Non-Voting Members Absent:

Commissioner David Austin Commissioner Pete Amos Commissioner Bob Blackburn Commissioner Keith Ellis Commissioner Pat Graham Ms. Lara O'Connor Hodgson Commissioner Kevin Little Commissioner Richard Mecum Ms. Pam Sessions

Commissioner Marty Smith Commissioner Steve Taylor Commissioner Jeff Turner

Actions taken during meeting

• <u>11/15/12 & 2/14/13 Meeting Summaries</u> – Accepted as previously circulated.

GENERAL

1. Welcome and Chairman's Comments

Mayor Reed called the meeting to order and welcomed attendees.

2. Public Comment Period

No public comment was offered.

3. Approval of November 15, 2012 & February 14, 2013 Meeting Summaries

The summaries were accepted as previously circulated.

PLANNING

4. PLAN 2040 Update – Transit Element

John Orr gave an informational presentation meant to lay the ground work for decisions that will need to be made in the fall. He gave a summary of the overall schedule for the PLAN 2040 update and stated that the Board would take action in February of 2014.

He stated that the cost to implement the current projects in the financially constrained plan was \$5.8 billion and that the updated forecast for the New Starts program was \$2 billion. He pointed out that currently the Connect Cobb project which cost \$1.1 billion was not in the financially constrained plan leaving a difference of \$4.9 billion. He also pointed out that the ability to operate the projects must be demonstrated as well. He reminded the Committee that the New Starts program is a nationally competitive program and that depending on how the projects perform there could be more or less money awarded through the program. He mentioned that ARC had been working with FTA to refine the New Starts program financial forecast.

He then explained the New Starts project development process and how that process had significantly changed due to MAP-21. He clarified that although the program had been streamlined, the transit expansion projects in this region were already underway and that the new rules require an important decision point. He explained that under MAP-21 the Alternatives Analysis had been eliminated and that the first key milestone was now Project Development. He made it clear that because the Project Development phase of the process has a two year window, projects should have as much preparation work as possible completed before applying for this phase. He also reminded the Committee that the project must be in the regional transportation plan prior to applying. He pointed out that the region's transit expansion projects had completed the Locally Preferred Alternative phase under the old framework but that none of them had been accepted into project development phase under MAP-21 to start the two year clock.

He stated that the two key policy questions to be answered were:

- What innovative financing, or non-federal funding sources, can be used to support transit expansions?
- Are there opportunities to phase projects so that a segment can be in the financially constrained RTP?

He then highlighted some examples of innovative financing possibilities including piggy backing transit projects onto other transportation projects, public private partnerships, tax allocation districts and community improvement districts. He laid out the next steps which would be to work with the transit sponsors to identify funding strategies including focusing on opportunities to phase projects and identifying options for innovative funding and that he would follow up with the Regional Transit Committee in June.

5. Regional Multi-Modal Public Transit Automated Fare Collection Study

Cain Williamson explained that the Breeze system was implemented by MARTA in 2005 and that the other operators (GRTA, CCT, GCT) implemented the system in varying degrees through various agreements. He mentioned that the Breeze system replaced MARTA's previous token system which had reached the end of its useful life. He stated that MARTA operates a central clearinghouse which they use to reconcile the funds and that the other operators pay MARTA to operate the system but after analyzing the cost, the payments made by the various operators did not cover the cost.

He also indicated that mobile technology has become ubiquitous which was causing the industry to rethink the way in which it needs to collect transit fares. He explained that the Breeze system has a 12-15 year useful life and that the region needed to start thinking about the next generation as well as renegotiate the existing agreements. He told the Committee that the study is designed to identify common needs as well as how to fund and govern the new system. He explained to the Committee that the study uses an independent third party to examine these issues and that the key policy considerations for decisions were:

- Fare policy
- Management of fare collection system
- Financial implications
- Roadmap from existing structure to regional structure

He then provided a list of what the recommendations would include and covered the schedule and work tasks. He pointed out the next steps which were interviews with the operators, fare evasion and fare loss data gathering and reports on current fare collection policies and procedures and current and potential fare evasion and fare revenue leakage. He mentioned that throughout the study, he would come back to the committee to make sure that everyone was in lock step together and that the project would be complete in November of 2013.

Mayor Reed asked how much it had cost to implement the Breeze system.

Dave Brown responded that it had cost 109 million dollars.

6. Legislative Recap

Catherine Brulet gave a legislative update. She indicated that there was a dearth of transportation bills because of a lack of political will to deal with transportation issues in 2013. She stated that Senate Resolution 618 was a bill introduced by Brandon Beach to



create a study committee dealing with transit in the metro Atlanta region and possibly addressing regional transit governance. She also congratulated GRTA for getting funding in the general budget. She referenced House Bill 264 which was introduced by Mike Jacobs to restructure MARTA passed in the house but wasn't addressed in the Senate. She reminded the committee that any bill that didn't pass was still alive for next session. She highlighted Vincent Fort's Senate Bill 90 which almost made it out of the Senate and would have allowed the excise tax on rental vehicles to be spent on transit. She mentioned that House Bill 202 introduced by Bubber Epps passed and had to do with value engineering and embedded in it was the issue of congressional balancing. She mentioned that some of the bills that did not move but were available for the 2014 session were Senate Bills 73 and 99 and House Bills 153, 195 and 306.

Mayor Reed asked Doug Hooker if there was a process in place for monitoring regions who voted in favor of the Transportation Referendum.

Mr. Hooker responded that that the Georgia Department of Transportation was monitoring those regions and that ARC could provide a report summarizing the findings.

ANNOUNCEMENTS

7. MARTA TOD Update

John Crocker stated that MARTA held its joint development day on March 7th. He stated that 250 people attended and that the materials were on the MARTA website.

8. 2014 RTC Work Program & Funding Commitments

Cain Williamson reminded the Committee that the RTC work program is funded through local commitments by the committee to match federal dollars. He explained that these local commitments had been asked for twice in the past and have been stretched farther than initially planned. He also stated that the second time the local commitment was asked for, the amount was half as much. He told the Committee that he would come back in June to present a work program and request a third local commitment.

Mayor Reed recognized Carol Comer as GDOT's new representative and Dan Moody as a new GDOT board member.

Tim Lee congratulated the City of Atlanta on the stadium deal and a successful NCAA tournament weekend.

Handouts (Supplied in advance at www.atlantaregional.com/rtc)

- Presentation: PLAN 2040 Update Transit Element
- Presentation: Regional Multi-Modal Public Transit Automated Fare Collection Study
- Handout: Legislative Recap

Regional Multi-Modal Public Transit Automated Fare Collection Study

Regional Transit Committee April 11, 2013



Background

- breeze
- System installed & deployed by MARTA in 2005
- GRTA, CCT & GCT joined allowing seamless transfers
 - Individual agreements allow participation in different ways
- Breeze collects data from:
 - Fare gates & vending machines at rail stations
 - Fare boxes on busses (fixed-route & mobility)
 - Retail stores
 - Online purchases
- Central clearinghouse operated by MARTA
- Atlanta Streetcar considerations













Increased use of handheld devices impacts future planning



Partners & Stakeholders









- Atlanta Streetcar
- Cherokee Area Transportation System (CATS)
- Douglas County Rideshare
- Henry County Transit
- Coweta Transit Dial-a-Ride
- Three Rivers Regional Transit System
- Fulton County Dial-A-Ride (DARTS)
- Paulding County Transit
- the buc Shuttle
- Atlantic Station Free Ride
- GA Tech University Stinger & Tech Trolley
- GSU PantherExpress
- Emory University/CCTMA Cliff Shuttles
- AU Center Woodruff Library Shuttle



Need & Purpose

- Breeze system reaching end of useful life
- Renegotiation of Breeze agreements
- System operational cost analysis
- Regional coordination necessary for:
 - Determining common needs across operators
 - Implementation
 - Funding
 - Governance (roles & responsibilities)
- Independent, third party study to look at current best practices & future industry directions





Key Policy Considerations

- Fare policy
- Management of fare collection system
- Financial implications
 - Federal funding
 - Local commitments
 - Administration costs
- Roadmap from existing structure to regional structure



Recommendations will include...

- Multiple fare media vs. single universal fare media
- Benefits of regional fare products vs. local products
- Coordination of re-seller networks
- Potential cost savings
- Improvements to reduce/eliminate fare evasion
- Observations on methodology used by regional operators to determine fare levels and structure
- Institutional structure to govern the regional fare collection system
 - Composition
 - Participation by each stakeholder
 - Roles and responsibilities
 - Committee governance criteria
 - Implementation of structure



Schedule & Work Tasks

March - November 2013

- 1. Regional AFC best practices assessment
 - Evaluation of practices
 - Conduct current fare evasion assessment
- 2. National review of AFC systems serving multiple regional partners
- 3. Industry directions in next generation fare collection technology
- 4. Recommendations document



Next Steps

- Interviews with operators
- Fare evasion & fare loss data gathering
- Reports on:
 - Current fare collection policies & procedures
 - Current & potential fare evasion and fare revenue leakage



Questions



Cain Williamson cwilliamson@atlantaregional.com 404.463.3281

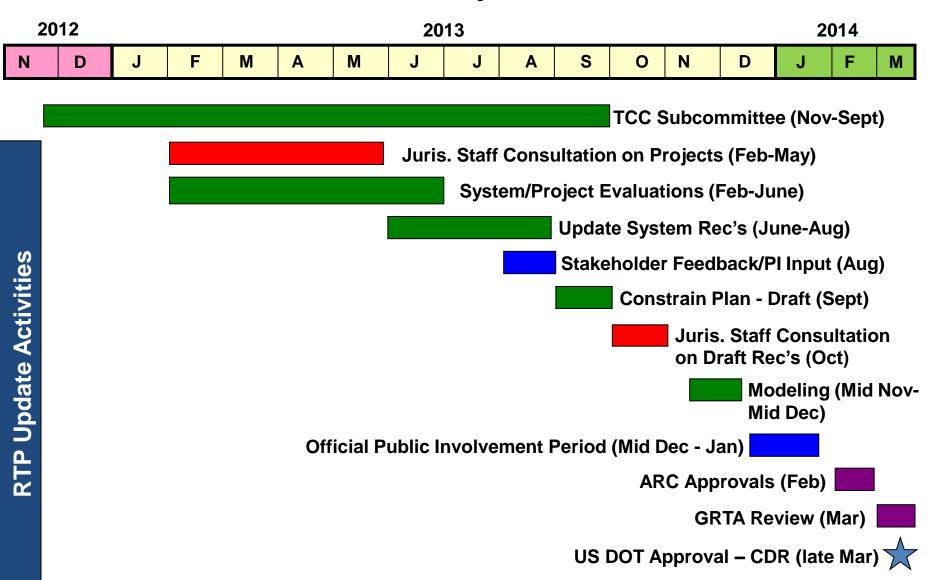


PLAN 2040 Update Transit Element

Regional Transit Committee April 11, 2013



Plan 2040 RTP Update Schedule



Background and Importance

Costs/Funding Needed	Amount
Latest Project Costs for PLAN 2040 Financially Constrained Element*	\$5.8 billion
Forecast New Starts Funding	\$2.0 billion
Amount Needed From Other Sources	\$3.8 billion

*Financially Constrained Element of PLAN 2040 includes Clifton Corridor, I-20 East Corridor, Atlanta Beltline and Atlanta Streetcar, and Multimodal Center.

<u>Note</u>: The Cobb Connect project is not currently in PLAN 2040 financially constrained element and Cobb will seek inclusion in this RTP Update. Total cost is \$1.1 billion.

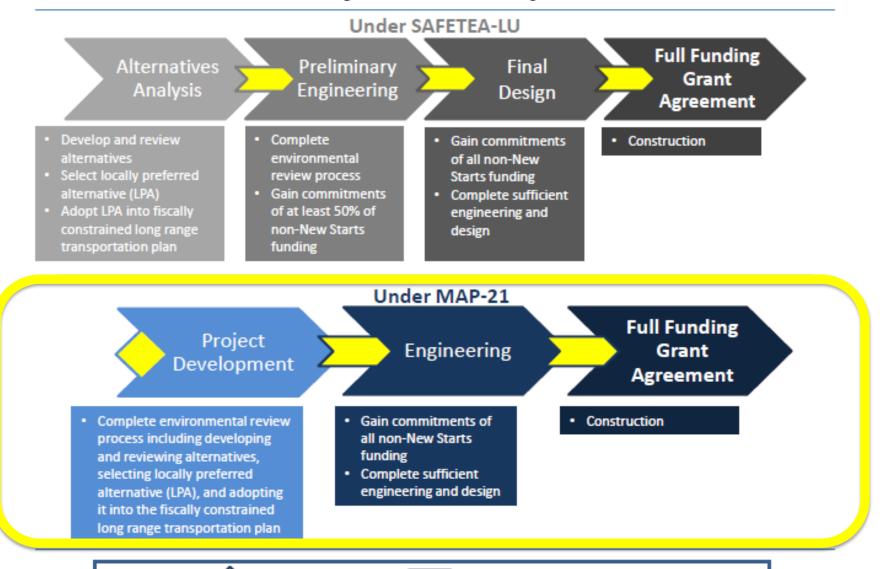


Latest New Starts Forecast

New Starts Forecast	Amount
Latest New Starts Funding Forecast (2013)	\$2.0 billion
Prior New Starts Funding Forecast (2011)	\$1.58 billion
Increase	\$420 million



New Starts Project Development Process

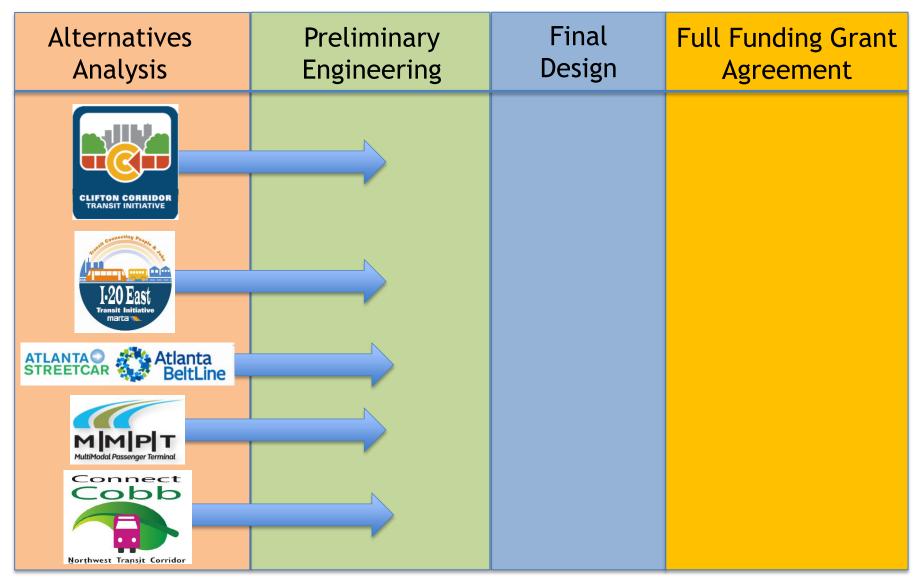


= FTA evaluation, rating, and approval

Legend

= FTA approval

Pre-MAP 21 Framework Transit Expansions Advanced to Preliminary Engineering



MAP 21 Framework - No Projects Currently in the "Project Development Process"

Pre-"Project Development"	Project Development Process (2 years maximum)	Engineering	Full Funding Grant Agreement
CLIFTON CORRIDOR TRANSIT INITIATIVE ATLANTA Atlanta STREETCAR BeltLine MIMIPIT MultiModal Passenger Terminal Connect Cobb Northwest Transit Corridor			

Key Policy Questions...

 What innovative financing, or non-federal funding sources, can be used to support transit expansions?

 Are there opportunities to phase projects so that a segment can be in the financially constrained RTP?



Emphasizing Innovative Financing - Possibilities

- "Piggyback" transit projects on other transportation projects (T-REX Denver)
- Public-Private Partnerships (MMPT)
- Tax Allocation Districts / Community Improvement Districts (Streetcar)
- Other?



Next Steps

- Working with Transit Sponsors to Identify Funding Strategies
 - Focus on opportunities to phase projects
 - Identify options for innovative funding
- Follow-up with RTC in June



Questions



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40 COURTLAND STREET, NE

ATLANTA, GEORGIA 30303

DATE: April 11, 2013

TO: Members of the Regional Transit Committee

FROM: Catherine Brulet

ARC Governmental Affairs Manager

A recap of transit and transportation bills in the 2013 legislative session Transit bills and resolutions that passed and await the Governor's signature:

SR 618: Senate Study Committee on Public Transportation in Metro Atlanta/ Senator Brandon

Beach - Creates a Senate Study Committee made up of 5 Senators selected by the President of the Senate to study the current makeup of public transportation in metro Atlanta.

2013 and 2014 Budget Process; GRTA received \$560,000 in the '13 amended budget and \$8.1 million in the 2014 budget for their Xpress Bus System.

Transit-related bills that died in session – but may be available in 2014:

HB 264: The MARTA ACT/ Rep Mike Jacobs

This bill passed the House but stalled in the Senate. Before the end of the session Rep Jacobs amended several other moving bills with some of the language in HB 264. However this posture failed to move the issue forward. HB 264:

- Relieves the 50/50 requirement that MARTA spend its revenue equally on operations and capital, for a three year period ending in 2016.
- Changes the Board MARTA Board: A caucus of North Fulton Mayors would make the appointments of 2, of the 3, Fulton County board spots. The third Fulton member would be elected by a caucus of South Fulton mayors and the county commission. One member from DeKalb County would be elected by a caucus of those mayors. The Governor would now appoint one board member from either DeKalb or Fulton, and both GRTA and GDOT board members would become non-voting.
- Gives the power of eminent domain for MARTA acquisitions to any city in which property to be acquired is located, rather than restricting this power only to counties or the City of Atlanta.
- The number of years for which MARTA may issue a bond is reduced from 40 to 30. The bill also requires that MARTA's bonded debt service not exceed more than 40% of sales tax revenues beginning on July 1, 2016, and reduces that to 35% on or after 2019.
- Contracts amounts for competitive bidding would be increased from \$100,000 to \$200,000, and all
 expenditures to a single vendor over \$5000 must be listed on an appendix for each Board meeting and
 listed on the MARTA website.
- Prohibits any new employee from entering a defined benefit pension plan after January 1, 2014.
- By 2018, MARTA must enter into binding contracts with private contractors for the 12 functional areas
 which were defied in the KPMG audit. MARTA must maintain an operating reserve of 10% of the prior
 year's sales tax revenue, rather than the prior year's operating budget.
- Streamlines the arbitration process following union negotiations.

SB 92: Revenue to Transit/ Senator Vincent Fort/ Allows the excise tax revenue generated from motor vehicle rentals to be applied to transit.

SB 90: Requires Transit Providers to Report PPP Progress to GRTA/ Senator Steve Gooch This bill was not heard in Senate Transportation committee to which it was assigned. The bill requires that all state, regional and local governments report annually to the Governor's Development Council (GRTA) on a number of management issues relating to their progress in utilizing public private partnerships.

Bills relating to transportation in general that passed and await the Governor's signature:

HB 202: Value Engineering Studies (GDOT)/ Rep Epps - First, the bill adjusts the minimum threshold for requiring value engineering studies from \$10M to \$50M. Second, it exempts all interstate projects and freight corridor projects, as proposed by the planning director and approved by the state transportation board, from congressional balancing.

SB 70: Design-Build Changes/ Senator Steve Gooch- This is a department bill which changes the procedures for utilizing a design build contract by expanding the selection process to include selection of the best value bidder through weighing of requirements defined by the department.

SB 218: Emergency Tow Truck Permits / Senator Steve Gooch- This bill allows for higher weights limits on emergency commercial tow trucks.

Bills relating to transportation in general that died in session, but may be available for the 2014 session:

SB 99: Fractional Sales Tax for SPLOST/ Senator Judson Hill

This bill allows for one or more fractional SPLOST at any rate of less than 1 percent if the combined rates do not exceed 1 percent. This bill does not require an intergovernmental agreement.

HB 153: Fractional Sales Tax for SPLOST/ Rep. John Carson

This bill allows counties to ask voters for a fractional percentage for the SPLOST. An intergovernmental agreement between cities and counties is required.

SB 73: Changes Penalty in TIA legislation/ Senator John Albers

This bill would eliminate the 30% match requirement on projects for those regions in the state that did not pass the July 31, 2012 transportation referendum.

HB 195: Changes Definition of Special Districts in TIA Legislation/ Rep Ed Setzler

This bill changes the definition of a special district beginning in July 2013 for those regions that did not vote in favor of the TIA referendum; Districts that approved the tax would cease to exist after January 1, 2023. New special districts could be formed through in intergovernmental agreement of two or more counties whose boundaries are contiguous. A referendum could be held for up to 10 years or as little as three years, and a fractional percent could be asked for.

HB 306: Creating the Piedmont Altamaha Rail Authority/ Rep. Keisha Waites

This bill creates the Piedmont Altamaha Rail Authority authorized to acquire, construct, maintain, operate, and own a higher-speed intercity and urban rail and tram system in Clayton, Henry, and Monroe, Bibb and Butts counties. This was a local bill and did not receive the number of required delegation signatures to move forward this session.



PROPOSED AGENDA

Regional Transit Committee

Hon, Kasim Reed, Chair

Thursday, August 15, 2013 11:15 a.m. ARC Board Room / Amphitheater 40 Courtland Street, NE, Level C Atlanta, GA 30303

GENERAL

1. Welcome Kasim Reed, Chair

2. Public Comment Period ¹ Melissa Roberts, ARC

3. Approve April 11, 2013 Meeting Summary Chair

PLANNING

4. Proposed 2014-2016 RTC Work Program & Budget Cain Williamson, ARC

5. Regional Multi-Modal Public Transit Automated Fare Collection Efficiency Study Briefing

Regan Hammond, ARC

6. PLAN 2040 Update – Transit Element

Regan Hammond, ARC

ANNOUNCEMENTS

To access presentation materials, please visit www.atlantaregional.com/rtc.



¹ A 10-minute period for public comments is designated at the beginning of each regular RTC meeting. Each commenter must sign a Request to Speak card before 11:15 AM on the meeting date. Each speaker will be limited to two minutes. If the comment period expires before all citizens have an opportunity to address the Committee, citizens will be invited to provide their comments in writing.



ARC COMMITTEE MEETING FOLLOW-UP

REGIONAL TRANSIT COMMITTEE

August 15, 2013 Meeting Notes

Voting Members Present:

Mayor Kasim Reed, Chair Commissioner Buzz Ahrens Mr. Fred Daniels Mr. Sonny Deriso Mayor Bucky Johnson Commissioner Tim Lee Interim Chief Executive Officer Lee May Commissioner Charlotte Nash Commissioner Tom Worthan

Voting Members Absent:

Commissioner John Eaves Mr. Tad Leithead Commissioner Richard Oden Commissioner Tommy Smith

Non-Voting Members Present:

Commissioner Steve Brown Ms. Carol Comer Commissioner Chip Gardner Mr. Doug Hooker Ms. Jannine Miller Mr. Keith Parker Mr. Doug Tollett Commissioner Jeff Turner

Non-Voting Members Absent:

Commissioner Pete Amos
Commissioner David Austin
Commissioner Bob Blackburn
Mr. Toby Carr
Commissioner Keith Ellis
Commissioner Pat Graham
Ms. Lara O'Connor Hodgson
Commissioner Kevin Little
Commissioner Richard Mecum
Mr. Dan Moody
Ms. Pam Sessions
Commissioner Marty Smith
Commissioner Steve Taylor

Actions taken during meeting

• 4/11/13 Meeting Summary – Accepted as previously circulated.

GENERAL

1. Welcome and Chairman's Comments

Mayor Reed called the meeting to order and welcomed Interim Chief Executive Officer of DeKalb County Lee May. He also announced Scott Haggard as ARC's new Governmental Affairs Division Manager.

2. Public Comment Period

No public comment was offered.

3. Approval of April 11, 2013 Meeting Summary

The summary was accepted as previously circulated.

PLANNING

4. Proposed 2014-2016 RTC Work Program & Budget

Cain Williamson, ARC, provided an overview of the proposed 2014-2016 Regional Transit Committee (RTC) Work Program and Budget. He provided a brief background and history of how and why RTC was created. He described RTC's focus on service coordination in a region with many operators serving multiple jurisdictions. He provided the history of the Regional Transit Institutional Analysis (RTIA), the Transit Planning Board (TPB) and the Transit Implementation Board (TIB) which all led to the creation of the RTC. He highlighted some of the accomplishments of the RTC since 2010 such as the Regional Transit Data Warehouse, Regional Fare Study & Breeze Coordination, Unified Bus Stop Signage Design Project, Fleet and Facilities Inventory, as well as several other projects.

Williamson then presented a three year program proposal and budget which was broken into five tasks:

- Task 1: Regional Transit Planning Supports continued implementation of the regional transit expansion vision including administrative support to the committee
- Task 2: Regional Transit Coordination Fosters reliable, seamless & cost effective transit service
- Task 3: Regional Transit Data & Analysis Provides business intelligence & improves service efficiency
- Task 4: Regional Fare Policy & Collection Coordination Creates a unified fare payment system that efficiently collects revenue
- Task 5: Regional Transit Marketing Analysis & Strategy Development Expands transit use & farebox returns through coordinated messaging and awareness

Following the breakdown of tasks, he covered the proposed dues structure which also included a history of previous dues structures dating back to 2010. He also presented the 2010-2011 and 2012-2013 RTC membership lists.

closed by listing out the next steps, which are:

- Briefings with RTC members through September
- Action on the proposed 2014-2016 Work Program and Budget in October
- Member agreements and dues from October through December
- Submission of the FTA Grant and begin work in January of 2014

Mayor Johnson asked if many of the tasks would be outsourced. Cain replied that no new staff would be added and that some of the work would be done with consultants. Regan Hammond directed the committee to a handout with additional details on the work program.

Mayor Reed requested further information that would describe what group of individuals would actually work on each task, what actions would be required for each task, and what would be achieved by each task. He stated that he wanted the work program to be transparent so that the committee would know the purpose. Williamson responded that staff would provide the requested information.

Mayor Johnson voiced concern that assembling a work plan and budget was premature when there was not a formal implementation agency in place. Williamson reminded the committee that this approach was not new and was continuation of the work that the RTC had been doing for several years. Mayor Reed asked ARC's Executive Director, Doug Hooker, to respond. Mr. Hooker replied that the RTC was created as a temporary bridge to a permanent organization provided by the legislature, which had not yet occurred.

Mayor Reed said that staff needed to provide clarity on what was being done with the funding and explore whether this is still the appropriate structure to deliver this work. He reminded staff that this is a three year commitment which warranted additional due diligence.

Mayor Johnson asked that the issue of permanent structure be part of the discussion. Doug Hooker responded that they would do so.

Chairperson Nash asked what the source of funding would be. Williamson clarified that the federal funds would be FTA Section 5307 and 5340 that would be matched by local contributions and in-kind staff support. He stated that local contributions would be split equally and those who chose to contribute would have a seat at the table as well as a vote while those who did not contribute would be welcome to participate without a vote.

5. Regional Multi-Modal Public Transit Automated Fare Collection Efficiency Study Briefing

Regan Hammond, ARC, reminded the committee that the purpose of the study was to provide a foundation for the future of the regional fare collection system. She told the committee that the study would examine what types of short term improvements need to be made to keep the current system functional, how to begin to transition to a new system and what would be the goals for the next generation of fare collection in the region, as well as how it what it would look.

Hammond went over the four tasks for the study which included a regional best practices assessment, a national review of systems serving multiple regional partners, a look at industry directions in the next generation fare collection technology and a recommendations document.

Hammond then went into greater detail with regards to Task 1 results. She stated that the team had conducted interviews with the region's fixed route, shuttle, and HST providers. She went over some of the results including the re-evaluation of the reciprocal agreement. She said that there was a concern regarding the future of the clearinghouse costs as it currently stands for MARTA and the partners participating in Breeze. She also mentioned that the Breeze participation agreements need to be re-evaluated and that consideration should be given on how best to govern the system in the future. She explained that some of the issues are due to the fact that fare policies are set up independently which requires changes to the Breeze business rules.

Mayor Reed asked what the cost of the clearinghouse was and Hammond responded approximately \$8 million per year. She went on to say that the team had talked to rural transit providers who were going to be using a system developed by RouteMatch which they would like to be compatible with the Breeze system. She said that all of the agencies were interested in mobile based payments. Finally, she mentioned that the current operating rules lead to revenue leakage for individual agencies due to an inability to recover certain fares on their systems.

Next Hammond covered the scope for Task 2 which focused on a national review of systems with multiple operators in major metropolitan systems worthy of emulation. She stated that Task 3 would consider the systems in Task 2 and any other agency that uses leading edge fare collection technology. She told the committee that Tasks 2 and 3 would be complete by the end of the year and that that committee would be briefed in early 2014 to discuss the recommendations included in Task 4.

Mayor Johnson asked if it was possible to get real time arrival information for the current operators. Hammond responded that the baseline work of the Regional Transit Data Warehouse was crucial to providing this information and that ARC is currently coordinating with Georgia Tech to help populate such a tool called OneBusAway. She stated that OneBusAway will provide real time arrival information for most of the operators in the region.

6. PLAN 2040 Update – Transit Element

Regan Hammond, ARC, provided the committee with a briefing on the transit expansion element of the PLAN 2040 RTP Update that is currently underway. She gave an overview of the updated New Starts forecast showing a projection of \$2 billion dollars. Next, she explained that the latest planning work undertaken by sponsors of transit expansion projects has led to increased costs leading to a gap of \$3.8 billion in the financially constrained regional transportation plan.

Hammond went over the projects that are in the current constrained PLAN2040 RTP including I-285 North Corridor High Capacity Rail (ROW), Clifton Corridor High Capacity Rail, East Corridor High Capacity Rail, BeltLine Corridor Transit, Atlanta BeltLine Streetcar Midtown Circulator and the MMPT.

Hammond stated that as part of the plan update, the sponsors were asked to provide revised concepts and associated costs. She went over the revised projects that were submitted to ARC including Clifton Corridor LRT, I-20 East HRT & BRT, Atlanta Streetcar Expansion, Connect Cobb/Northwest Corridor BRT, MMPT and Connect 400 (ROW). She showed a map that highlighted how the submittals related to the adopted regional transit vision, Concept 3. She concluded with the technical schedule for moving forward with the projects.

<u>Handouts</u> (Supplied in advance at www.atlantaregional.com/rtc)

- Presentation: 2014-2016 Work Program
- Presentation: Fare Study Briefing
- Presentation: PLAN 2040 Update Transit
- Handout: Proposed 2014-2016 RTC Work Program and Budget

Regional Transit Committee Proposed 2014-2016 Work Program & Budget

August 15, 2013



The role of the RTC

 The basic question that led to Regional Transit Institutional Analysis (RTIA) has not been resolved:

"Who would build, operate and maintain a fixed guideway line from Cumberland to Norcross?"

- RTC is the interim forum to resolve the policy & operational issues that arise from operating an existing multi-agency & multi-jurisdictional transit system:
 - Federal Issues (implementation of MAP-21)
 - Service Coordination
 - Fare Policy
 - Regional Planning Priorities (regional transit vision; recommend federal transit resource allocation to MPO)



Four stages of RTC

Iteration	Dates	Products
RTIA	2004-2005	TPB Work Program
Transit Planning Board (TPB)	2006-2008	 Regional Transit Map Unified Regional Governance Framework Statement Service Coordination (CCT 10/MARTA 12, joint bus stops) Regional Transit Vision (Concept 3)
Transit Implementation Board (TIB)	2009	Regional Governance StatementRTC
RTC	2010 – Present	 Regional Transit Data Warehouse & Open Transit Data Regional Fare Study & Breeze Coordination Unified Bus Stop Signage Design Regional Fleet & Facilities Inventory Updated Regional Transit Map Concept Regional Transit Governance Legislation Updated Regional Transit Vision



Proposed 2014-2016 Work Program & Budget

TASK	BUDGET
Task 1: Regional Transit Planning Supports continued implementation of the regional transit expansion vision*	\$1,000,000
Task 2: Regional Transit Coordination Fosters reliable, seamless & cost effective transit service	\$300,000
Task 3: Regional Transit Data & Analysis Provides business intelligence & improves service efficiency	\$700,000
Task 4: Regional Fare Policy & Collection Coordination Creates a unified fare payment system that efficiently collects revenue	\$750,000
Task 5: Regional Transit Marketing Analysis & Strategy Development Expands transit use & farebox returns through coordinated messaging & awareness	\$250,000
TOTAL	\$3,000,000

^{*} Task 1 also includes administrative support to the Committee



RTC Dues Structure

Year	Member	Dues	
	County Governments City of Atlanta Metro Atlanta Mayor's Assc.	\$10,000	
2010-2011	GDOT	\$22,500	
	MARTA GRTA	\$150 (in-kind)),000 services)
	County Governments City of Atlanta Metro Atlanta Mayor's Assc.	\$5,000	
2012-2013	GDOT	\$10,000	
	MARTA GRTA	1 /	
		<u>Annual</u>	<u>3-Year</u>
Proposed 2014-2016	County Governments City of Atlanta Metro Atlanta Mayor's Assoc. GDOT GRTA	\$5,000	\$15,000
	MARTA	\$150,000 (in-kind services)	\$450,000 (in-kind services)

RTC Membership

County/City/Agency	2010-2011	2012-2013
ARC		
City of Atlanta		
Barrow County		
Bartow County		
Cherokee County		
Clayton County		
Cobb County		
Coweta County		
DeKalb County		
Douglas County		
Fayette County		
Forsyth County		
Fulton County		
GDOT		
GRTA		
Governor's Rep		
Gwinnett County		
Henry County		
MAMA		
MARTA		
Newton County		
Paulding County		
Rockdale County		
Spalding County		
Walton County		



Next Steps

August-September: Briefings with RTC members

October: Action on Proposed 2014-2016

Work Program & Budget

October-December: Member agreements & dues

commitments

January 2014: Submit FTA grant & begin work



Regional Multi-Modal Public Transit Automated Fare Collection Study

Project Status Update

Regional Transit Committee August 15, 2013



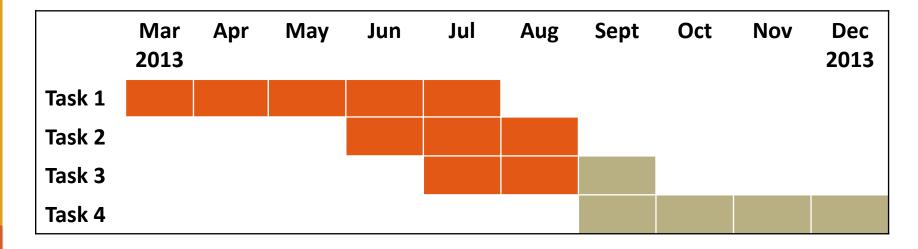
Purpose

Move forward in making policy & funding decisions for enhancement, coordination, and future replacement of region's existing fare collection systems...

- What does Atlanta region need to do today to ensure its existing fare collection system operates at maximum efficiency?
- How does region begin to transition to next generation of fare collection and what are the enhancements?
- What are region's goals for next generation of fare collection and what will that look like?



Project Status



- Task 1: Regional Best Practices Assessment
- Task 2: National Review of Systems Serving Multiple Regional Partners
- Task 3: Industry Directions in Next Generation Fare Collection Technology
- Task 4: Recommendations Document



Task 1 Overview & Findings

Regional Automated Fare Collection Baseline Assessment

Interview Process

- Phone
- In-Person

Web-Based Questionnaire

- All Interviewed
- Invited 5 Others

Report Preparation

 Assembled comments & observations on experience with current fare system

Report Submission

- 2 Review Cycles
- Final Report completed in July

- General Views on Study
- Breeze Comments
- System Integration
- Governance
- Revenue Leakage



Task 2 Overview

National Review of Systems Serving Multiple Regional Partners

- Inform Atlanta region on approaches & lessons learned by peer regional fare systems
 - Governance
 - System Administration
 - Procurement
 - Regional Fare Policy
- Enable region to make informed decisions by understanding peer regions' experiences of benefits & disadvantages



Peer Regional Systems

Name/Location	Туре	Agencies	Notes/Distinguishing Characteristics
SmarTrip Wash, DC	Card-Based Closed Loop to be replaced with Account-Based Open Payments (award planned Q3 2013)	WMATA DASH, Ride On Fairfax Connector ART, CUE, TheBus Loudoun County Omniride DC Circulator MTA (Baltimore, MD)	 Regional closed-loop system currently being replaced with Acct-based, Open Payments; proposal evaluation phase SmarTrip is proprietary, using non-standard Go Card fare cards (which are no longer produced and in limited supply) Procured initially for WMATA and subsequently extended to other transit service providers in the region
Clipper SF Bay Area	Card-Based Closed Loop	SFMTA (Muni) BART AC Transit Caltrain Golden Gate Transit Samtrans SCVTA WETA (ferry)	 Regional closed-loop system procured/overseen by central MPO New installations managed as change orders to MTC procurement contract MTC worked under state mandate to implement regional fare system Contractor ERG (now Vix) installed initial system & subsequently assigned contract for new installations & ongoing system administration and maintenance to Cubic Clipper system is approaching limits of scalability & life cycle obsolescence
TAP Los Angeles	Card-Based Closed Loop	LACMTA Santa Clarita Culver City AVTA Foothill Transit Norwalk Montebello	 Regional closed-loop system procured & managed by county transit agency/MPO Piloted reloadable joint transit/bank debit card Each agency contracts directly with Cubic, referencing hardware prices quoted in LACMTA contract

Peer Regional Systems

Name/Location	Туре	Agencies	Notes/Distinguishing Characteristics
ORCA Seattle	Card-Based Closed Loop	King County Metro Sound Transit Pierce Transit Community Transit WS Ferry Kitsap Transit Everett Transit	 Regional closed-loop system procured and overseen by an organized consortium of participating transit agencies Regional agreements on fare policy & financial settlement in advance of ORCA implementation simplified ORCA system & drove customer ease-of-use and convenience System was fully tested prior to roll-out (no phase-in of products)
GoTo Card Minneapolis/ St.Paul	Card-Based Closed Loop	Plymouth Metrolink providers in region, procured & manages	
Connect Sacramento	Connect Closed Loop designed for future acramento Card-Based Closed Loop designed for future Open Payments (roll- out planned for Q1 Card-Based Closed Loop designed for future Open Payments (roll- out planned for Q1 Regional Transit (RT) Elk Grove e-tran Yolobus El Dorado Transit Folsom Stage Line Yuba-Sutter Transit Regional closed-loop can migrate to payments when agencies invest in communications & opt to impleme project Governance by consortium has been project Some coordination of fare policy, b		project



Peer Regional Systems

Name/Location	Туре	Agencies	Notes/Distinguishing Characteristics
EasyCard South Florida	Card-Based Closed Loop	Miami-Dade Transit SFRTA/Tri-Rail Hialeah Transit Conchita Transit	First system to utilize APTA Contactless Fare Media Standard for data formatting and security
PRESTO Ontario, CAN	Card-Based Closed Loop testing Account-based Open Payments	GO Transit Burlington Transit Durham Reg Transit Mississauga Transit Oakville Transit Hamilton Street Rwy Toronto Transit Com York Region Transit OC Transpo	 First system to contract for central system development & system integration PRESTO org owns central system Open system technology enables devices from several suppliers to function on the system Phase 2 envisions addition of account-based open payments, with pilot test recently completed

> EasyCard replaced Boston's Charlie Card based on technical committee feedback



Task 3 Overview

Industry Directions in Next Generation Fare Collection Technology

- Fare Media
- Fare Policies
- Fare Collection Equipment
- Open Payments & Architectures
- Payment Methods

- Central Data Systems
- e-Commerce & Web Portals
- Outsourced Services
- Multi-Modal Integration
- Regional Systems



Next Steps

- October Briefing on Tasks 2 &3 findings
- December Study complete
- Early 2014 Discussions on recommendations

Questions?

Regan Hammond rhammond@atlantaregional.com 404.463.3269



PLAN 2040 Update **Transit Element**

Regional Transit Committee August 15, 2013

Background & Importance

Updated New Starts Forecast

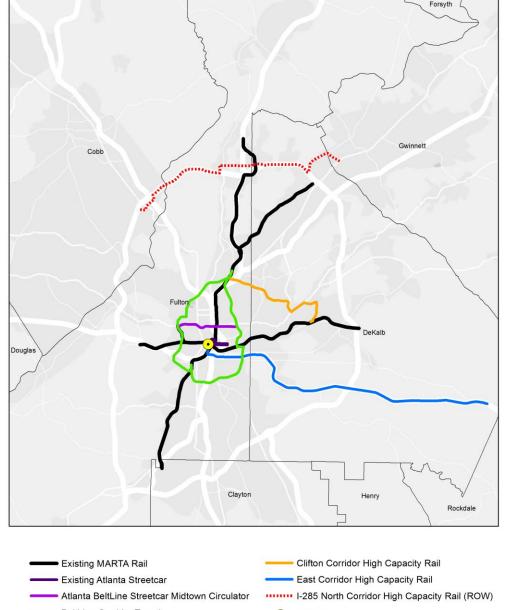
Latest New Starts Funding Forecast (2013)	\$2.0 billion
Prior New Starts Funding Forecast (2011)	\$1.58 billion
Increase	\$420 million

Updated project scopes → Increased costs

Latest Project Costs for PLAN 2040 Financially Constrained RTP	\$5.8 billion
Forecast New Starts Funding	\$2.0 billion
Amount Needed From Other Sources	\$3.8 billion

Current PLAN 2040 Transit Expansion Projects

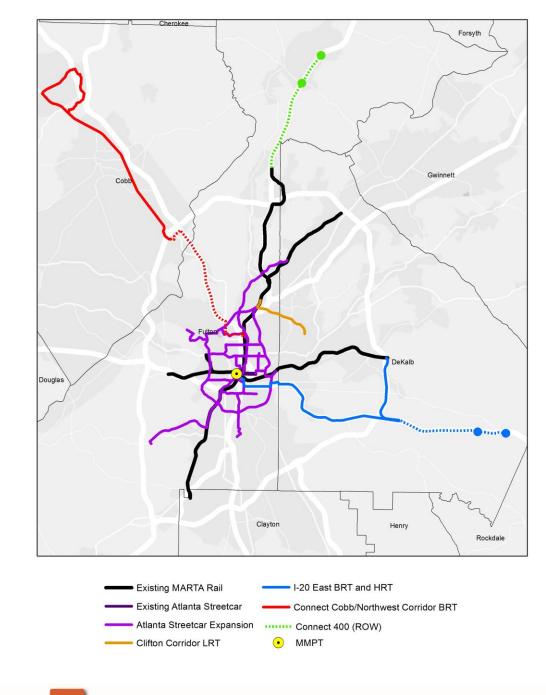
- I-285 North Corridor High Capacity Rail (ROW)
- Clifton Corridor High Capacity Rail
- East Corridor High Capacity Rail
- BeltLine Corridor Transit
- Atlanta Beltline Streetcar Midtown Circulator
- **MMPT**



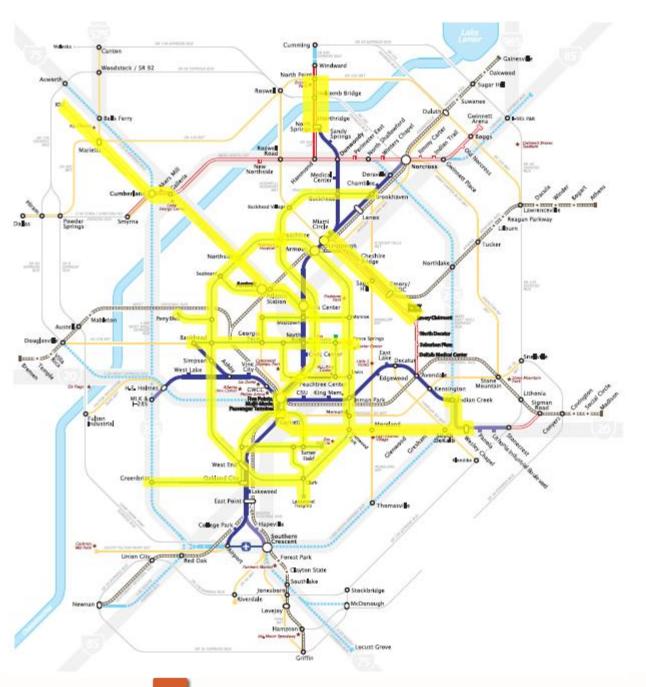
BeltLine Corridor Transit MMPT

PLAN 2040 Update - Projects Submitted for Consideration

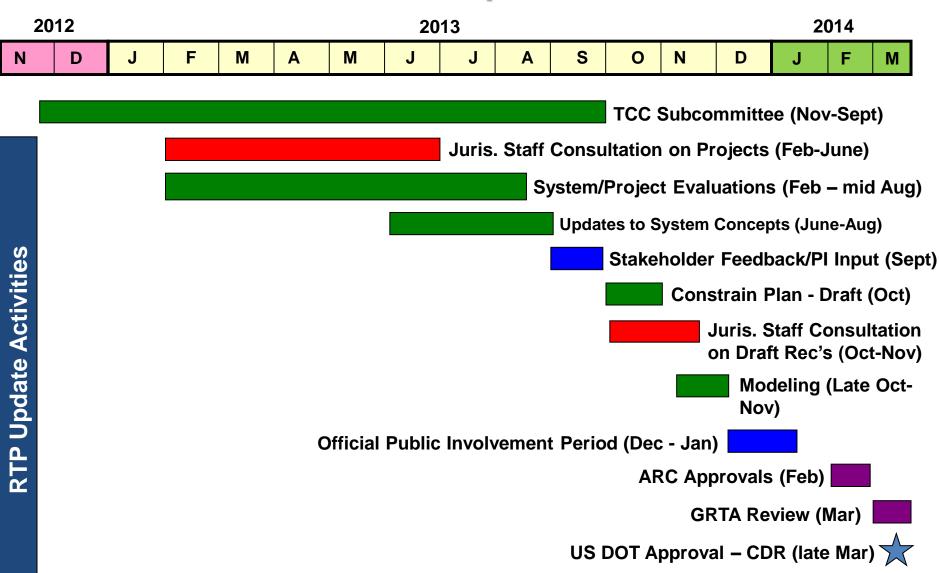
- Clifton Corridor LRT
- I-20 East HRT & BRT
- Atlanta Streetcar Expansion
- Connect Cobb/Northwest Corridor BRT
- MMPT
- Connect 400 (ROW)



Projects Submitted in relation to Concept 3



PLAN 2040 RTP Update Schedule





Regional Transit Committee Proposed 2014-2016 Work Program & Budget

August 15, 2013

Background

In 2005, ARC completed the Regional Transit Institutional Analysis (RTIA) which examined how the region should be organized to plan, build, fund, and operate public transit service in a way that is seamless and convenient for the customer. Out of the RTIA, the Transit Planning Board (TPB) was formed in 2006 to develop a vision for an integrated transit system and then transitioned into the Transit Implementation Board (TIB) in 2009 to guide the implementation of the regional transit vision, Concept 3. In 2010, the region asked ARC to take on the functions of and build upon the work of TPB and TIB and the Regional Transit Committee (RTC) became a committee of the ARC Board.

The RTC was intended to be a short-term, temporary solution to the region's need for more coordinated multi-jurisdictional transit governance. The organizational goal for the RTC was that the region would work with the Governor and the General Assembly in the 2011 and 2012 sessions to enact legislation that would create a permanent solution to the region's transit governance needs. As the legislature failed to act, a need exists for the RTC to continue in its mission to support transit coordination and planning.

Proposed 2014-2016 Work Program

There are five tasks that compose the proposed 2014-2016 work program. Table 1 below provides estimated costs for each of the proposed tasks. The costs represent a combination of estimated ARC and MARTA staff time, contracted work, and other general expenses.

Table 1: Proposed 2014-2016 Work Program Expenditures		
Task	Budget	
Task 1 – Regional Transit Planning	\$1,000,000	
Supports continued implementation of the regional transit expansion vision	\$1,000,000	
Task 2 – Regional Transit Coordination	\$300,000	
Fosters reliable, seamless & cost effective transit service	\$300,000	
Task 3 – Regional Transit Data & Analysis		
Provides business intelligence & improves service efficiency	\$700,000	
Task 4 – Regional Fare Policy & Collection Coordination	\$750,000	
To create a seamless system for the customer & efficiently collect revenue	\$750,000	
Task 5 – Regional Transit Marketing Analysis & Strategy Development		
Expands transit use & farebox returns through coordinated messaging & awareness	\$250,000	
TOTAL	\$3,000,000	



Task 1: Regional Transit Planning

RTC staff will continue **coordinating regional transit planning to support implementation of the regional transit vision**, Concept 3, and to ensure that overall transportation planning is consistent with that vision. Key outcomes focus on delivering value-added services to the region's policymakers:

- Undertake a major update to the Coordinated Human Services Transportation Plan to establish a
 framework for coordination in the Atlanta region to improve mobility for older adults, low income, and
 disabled populations. This Coordinated Human Services Transportation Plan update will identify
 opportunities to provide services in a well-planned, cost-effective manner.
- Complete a region-wide **Priority Bus Corridors Improvements Study** that will explore opportunities to improve major bus corridors through specific, implementable improvements that are capable of being incorporated into the RTP/TIP. The study outcomes support regional goals to identify lower-cost and high-benefit solutions. The study will develop a framework to objectively define priority bus corridors. This framework will then be applied to identify projects that improve these priority bus corridors using existing service plans, data, and physical constraints. The study will propose, for MPO consideration, a regional funding policy framework that directs federally supported investments to support the identified projects.
- The regional transit vision will require ongoing maintenance to keep it current with the latest transit planning and environmental studies. Staff will participate in and provide input to these studies, updates to PLAN 2040, and in the development of future regional and state transportation plans.

RTC staff will examine **options for the future structure and administration of the Committee** to ensure an effective transit coordination structure. This effort will draw upon the legal review conducted in 2012 of ARC's powers and authorities along with the RTC Concept Regional Transit Governance Legislation that was adopted in 2011.

RTC staff will provide **administrative support to the Committee**. Staff will set meeting agendas, keep the chair informed, prepare meeting summaries, develop necessary resolutions, and maintain communications with RTC members as well as their support staffs.

Task 2: Regional Transit Coordination

The Atlanta region is served by multiple transit operators that offer a wide array of transit modes and services transporting residents and visitors to employment, education, medical, shopping, and recreation. Coordination of and among these operators, modes, and services is critical to seamless and cost-effective operations, potentially yielding operational savings to regional transit operators. RTC staff will continue leading and facilitating coordination efforts amongst the region's transit operators to include, but not limited to:

Develop and deploy a regional trip planner and real-time information to provide customers with the
information needed to effectively utilize transit. This product will improve customer service to transit
riders by increasing knowledge of real-time operational schedules.



- Pursue implementation of the Unified Bus Stop Signage designed as part of the 2012 work program.
 This project coordinates signage for multiple operators serving co-located stops and reduces frustrations of transit patrons by providing more and clearer information on transit serving those stops.
- Coordinate regional transit asset management and procurement. Potential cost-efficiencies exist through coordinated asset management and procurement.
- Investigate and pursue a unified bus stop and bus route numbering scheme for the region.
- Explore opportunities and facilitate **enhanced coordination of paratransit and HST service delivery** in the region.

Task 3: Regional Transit Data & Analysis

The **collection and analysis of data** is critical to improving and enhancing transit planning and service delivery. Transit data and analysis provides businesses intelligence to regional transit operators, providing the potential for increased cost efficiencies and customer responsiveness. MAP-21 places new emphasis and requirements for performance measurement and performance-based planning. RTC staff will build off of the region-wide transit data collection and standardization efforts initiated as part of the Transit Data Warehouse project in 2011.

- Ongoing hosting and maintenance work will be necessary throughout 2016 to ensure that the warehouse reflects any changes to the region's transit services, performance, and assets.
- Enhancements to these products may also be warranted to improve the performance and asset data components and better incorporate related program elements such as the region's HST and travel demand management programs.

Task 4: Regional Fare Policy & Collection Coordination

Building off of the recommendations from Regional Multi-Modal Public Transit Automated Fare Collection Study that will be completed in December 2013, RTC staff will continue work to **better integrate the fare collection policies**, **processes**, **technology**, **and fare products** across the multiple operators and modes in the region. Successful implementation of this task has the potential to reduce fare evasion and lead to increase farebox returns for transit operators. This will include setting the foundation for increased coordination among transit operators by identifying options to improve regional fare policies and collection:

- Development of a regional fare policy
- Development of a universal fare product
- Further investigation of next generation fare collection technologies
- Renegotiation of transfer agreements
- Any other activities necessary to the smooth function and integration of the region's fare collection system.



Task 5: Regional Transit Marketing Analysis & Strategy Development

Transit in the Atlanta region is not currently well marketed. This task provides the potential for transit operators to increase ridership and improve farebox returns by expanding transit's customer base. RTC staff will undertake a region-wide inventory and analysis of existing transit marketing efforts to include those of individual transit agencies and operators, Transportation Demand Management community, advocacy organizations, and other stakeholders. Transit marketing efforts of region's across the country and internationally will be examined in order to understand best practices and benchmark existing efforts in the Atlanta region. Based on the inventory, best practices review, and analysis, a strategy for coordinated regional transit marketing will be developed. The outcome of this strategy will be to raise the awareness of transit as a viable and necessary mode of transportation in the Atlanta region and to improve its overall image.

Proposed 2014-2016 RTC Dues Structure

The proposed work program will require additional funds from members to match federal funding grants to implement the work program. In past years RTC work programs and budgets have been developed on an annual basis and there has been an annual solicitation for voting membership. This approach has not allowed for multi-year strategic planning for RTC. See Table 2 below for detail on the proposed dues structure.

Table 2: Proposed 2014-2016 RTC Dues Structure			
Member	Annual Dues Amount	3-Year Dues Amount	
County Government / City of Atlanta /	\$5,000	\$15,000	
Metro Atlanta Mayor's Association / GDOT / GRTA	\$3,000	\$13,000	
MARTA	\$150,000 (in-kind services)	\$450,000 (in-kind services)	



PROPOSED AGENDA

Regional Transit Committee

Hon. Kasim Reed, Chair

Thursday, October 10, 2013 11:15 a.m. ARC Board Room / Amphitheater 40 Courtland Street, NE, Level C Atlanta, GA 30303

GENERAL

1. Welcome Kasim Reed, Chair

2. Public Comment Period ¹ Melissa Roberts, ARC

3. Approve August 15, 2013 Meeting Summary Chair

PLANNING

4. Proposed 2014-2016 RTC Work Program & Budget (action) Cain Williamson, ARC

5. Regional Multi-Modal Public Transit Automated Fare Collection Efficiency Study: Tasks 2 & 3 Findings

Regan Hammond, ARC

6. Unified Bus Stop Signage Design Project

Nathan Soldat, ARC

7. One-Click Project Update

Janae Futrell, ARC

ANNOUNCEMENTS

- Senate Study Committee on Public Transit in the Metropolitan Atlanta Region
- MARTOC Presentation on Regional Fare Study

To access presentation materials, please visit www.atlantaregional.com/rtc.



¹ A 10-minute period for public comments is designated at the beginning of each regular RTC meeting. Each commenter must sign a Request to Speak card before 11:15 AM on the meeting date. Each speaker will be limited to two minutes. If the comment period expires before all citizens have an opportunity to address the Committee, citizens will be invited to provide their comments in writing.



ARC COMMITTEE MEETING FOLLOW-UP

REGIONAL TRANSIT COMMITTEE

October 10, 2013 Meeting Notes

Voting Members Present:

Mayor Kasim Reed, Chair Commissioner Buzz Ahrens

Mr. Fred Daniels
Mr. Sonny Deriso
Mayor Bucky Johnson
Commissioner Tim Lee
Mr. Tad Leithead

Commissioner Charlotte Nash Commissioner Richard Oden Commissioner Tom Worthan

Voting Members Absent:

Commissioner John Eaves
Interim Chief Executive Officer Lee May
Commissioner Tommy Smith

Non-Voting Members Present:

Mr. Keith Parker Mr. Doug Tollett Commissioner Jeff Turner

Non-Voting Members Absent:

Commissioner Pete Amos Commissioner David Austin Commissioner Bob Blackburn Commissioner Steve Brown

Mr. Toby Carr Ms. Carol Comer

Commissioner Keith Ellis Commissioner Chip Gardner Commissioner Pat Graham Ms. Lara O'Connor Hodgson

Mr. Doug Hooker

Commissioner Kevin Little Commissioner Richard Mecum

Ms. Jannine Miller Mr. Dan Moody Ms. Pam Sessions

Commissioner Marty Smith Commissioner Steve Taylor

Actions taken during meeting

- <u>8/15/13 Meeting Summary</u> Accepted as previously circulated.
- <u>2014-2016 RTC Work Program & Budget</u> Accepted as previously circulated.



GENERAL

1. Welcome and Chairman's Comments

Mayor Reed called the meeting to order and welcomed the Committee.

2. Public Comment Period

No public comment was offered.

3. Approval of August 15, 2013 Meeting Summary

The summary was accepted as previously circulated.

PLANNING

4. Proposed 2014-2016 RTC Work Program & Budget (action)

Regan Hammond, ARC, stated that in August the committee had been presented with the draft Proposed 2014-2016 RTC Work Program & Budget and dues structure. She went over the 5 core tasks of the work program which included Regional Transit Planning, Regional Transit Coordination, Regional Transit Data & Analysis, Regional Fare Policy & Collection Coordination, and Regional Transit Marketing Analysis & Strategy Development.

She reminded the committee that they had tasked RTC staff for more detail on expected deliverables, outcomes, and the identification of the who would be responsible for conducting each task and that staff had since done so. She also told the committee that the approval of the work program and budget would allow the region to leverage \$600,000 in cash/in-kind match to secure an additional \$2.4 million in federal funding.

She explained that pending approval; staff would negotiate agreements and dues from local government voting members and then apply for the federal grant which would result in a continuous flow in the work program.

John Orr, ARC, said since the August RTC meeting, staff had presented to both MARTOC and the Senate Public Transportation Subcommittee chaired by Senator Beach with positive responses.

Commissioner Lee asked if the Priority Bus Corridors Improvements Study was specific to bus and Hammond responded that the range of bus transit modes would be explored from shuttles and circulators to Bus Rapid Transit.

Mr. Deriso asked if the committee was voting on the August attachment or updated wording in which Hammond apologized that the wrong handout had been provided. She then clarified the minor changes to the updated document.

5. Regional Multi-Modal Public Transit Automated Fare Collection Efficiency Study: Tasks 2 & 3 Findings

Hammond reminded the committee that she had presented an overview of the study purpose and the findings of the Task 1-Regional Best Practices Assessment in August. She stated that this presentation would cover the work completed under Task 2-National Review of Systems Serving Multiple Regional Partners and Task 3-Industry Directions in Next Generation Fare Collection Technology.

She explained that the purpose of the national review was to inform ARC and its partner transit agencies on approaches and lessons learned by peer regional fare systems with regards to governance, procurement approaches, fare policy coordination, strategies for roll-out, and system administration. She then highlighted the 8 peer regions which included Washington, DC, The San Francisco Bay Area, Los Angeles, Seattle, Minneapolis-St. Paul, Sacramento, South Florida, and Ontario, CAN. She mentioned that all of the peer regions selected were similar in size, complexity and all served multiple transit operators.

She identified the different models of governance found in the peer regions which included interlocal cooperation, federated governance model, memorandum of understanding (MOU), and adhoc interagency cooperation. She summarized how each model works and linked each peer region with its corresponding governance model. She also mentioned that the Atlanta Region was most like the MOU model.

Next she covered the three approaches found in the peer systems which were procurement and deployment by a large agency followed by smaller agencies, a consortium effort organized by the agencies, and the lead being taken by the MPO. She followed this by reviewing the types of fare policy coordination found in the peer regions including control being over fair retained by individual agencies, regional monthly passes being set in advance, and interagency agreements continuing in place. She wrapped up the Task 2 findings by highlighting the market penetration of the regional smart card for each region before moving on to the Task 3 findings.

She explained that in this task, the team was not constrained to 8 regions which allowed them to do a national and international scan and stated that specific policies and the type of governance in place directly impacts the cost to employ technologies in the future. She provided significant discussion points around the topics of fare media, fare policies, fare collection equipment, architectures, payment methods, central data systems, outsourced services, multi-modal integration, and regional systems.

She closed by saying that the work of tasks 1-3 would be used to inform and create a recommendations document which covers short-term improvements to the existing Breeze system, the identification of goals for the next generation of fare collection in the Atlanta region, and a strategic roadmap to implement the recommendations.

Mayor Reed asked which approach would be best for the Atlanta region and Hammond responded that the study was not to that point yet but that she expected it could include bits and pieces from many the regions.

Mr. Tollett asked what percentage of fare revenues go towards collection and Hammond responded that they would have to look into that. Lenora Brooks with LTK Engineering Services further explained that it depends on if portions of the system were being outsourced.

6. Unified Bus Stop Signage Design Project

Nathan Soldat, ARC, stated that the project was born out of a recommendation from the Regional Fleet & Facilities Inventory that was completed as part of the 2011 work program in which improved passenger information was recommended. He explained that though the pilot project was being designed for Downtown and Midtown, it was meant to be regionally scalable. He identified the design consultant as fd2s, the sub consultant as Urban Trans tasked with the GIS inventory, and the Project Advisory Team consisting of membership from MARTA, CCT, GCT, GRTA, City of Atlanta, Central Atlanta Progress, Midtown Alliance, and the Georgia Department of Transportation.

He covered the goals of the GIS inventory which included the identification of multi-service stops, operators and routes serving those stops, surrounding infrastructure, photos and stop conditions that would be used to help inform the design and implement the project. He also mentioned that the consultant had participated in an experience audit in which they navigated the collective transit system in an effort to understand it from the customer's perspective. He shared the major conclusions resulting from these two tasks including the idea that riders travel by route not brand and that existing infrastructure must be considered for pricing new signage.

Mayor Reed asked what the difference in price was for a Tier 1 verses Tier 3 sign. Soldat responded that those details would be available within a few weeks. Mayor Reed asked for the price associated with providing a Tier 1 sign at each location so that every customer would have the best possible experience. Hammond responded that the project would determine what that cost will be.

Mr. Daniels asked how the signage would address route changes. Soldat responded that the signage included blades in which individual route panels were attached to. He also explained that the identification of who would maintain the sign would need to be determined during the implementation plan.

Commissioner Lee asked if the project was engaging the regional transit operators so that it could be regionally scalable and Soldat responded that the operators were serving the Project Advisory Team.

Mr. Daniels asked how many locations there were and Soldat responded that the team had identified 78 at this time but that number was being refined.

Hammond emphasized that the project was a great example of something that is tangible, real and could be put on the ground.

Mayor Reed asked for a status update on real time arrival information in which Hammond responded the Transit Data Warehouse project managed by RTC staff had laid the ground work for this type of tool. Keith Parker stated that MARTA was having great success with their real time smart phone application.

7. One-Click Project Update

Janae Futrell, ARC, stated that she would cover why One-Click was needed in the Atlanta Region, the role of ARC, what the One-Click system would do, and the project timeline. She explained that the projects target populations which included low income job seekers, older adults, the disability community, and veterans comprised 30-40% of the total regional population. She then listed the projects partners which included the Atlanta Regional Workforce Board, Goodwill, CCT, Aging and Disability Resource Connection, the Veterans Affairs Medical Center of Atlanta, and Disability Link.

She detailed ARC's role in leveraging regional assets, coordinating a stakeholder-driven process of development and employing a multi/inter-modal & comprehensive approach to the project. She showed how the One-Click system provided a truly robust and seamless trip planning tool that allowed for personalization based individual needs. She closed by covering the projects timeline culminating in a public release during the summer of 2013.

<u>Handouts</u> (Supplied in advance at www.atlantaregional.com/rtc)

- Presentation: Regional Multi-Modal Public Transit Automated Fare Collection Efficiency Study: Tasks 2 & 3 Findings
- Presentation: Unified Bus Stop Signage Design Project
- Presentation: One-Click Project Update
- Handout: Issue Summary and Resolution Proposed 2014-2016 RTC Work Program and Budget
- Handout: Proposed 2014-2016 RTC Work Program and Budget
- Handout: Proposed 2014-2016 RTC Work Program Details

Regional Multi-Modal Public Transit Automated Fare Collection Study

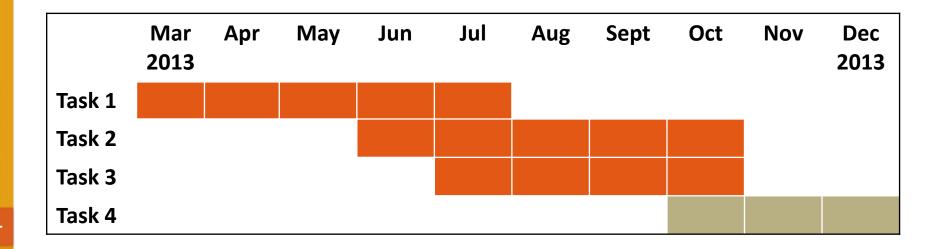
Tasks 2 & 3 Findings

Regional Transit Committee October 10, 2013





Project Status



Task 1: Regional Best Practices Assessment

Task 2: National Review of Systems Serving Multiple

Regional Partners

Task 3: Industry Directions in Next Generation Fare

Collection Technology

Task 4: Recommendations Document



Task 2 Overview

National Review of Systems Serving Multiple Regional Partners

- Inform ARC & partner transit agencies on approaches and lessons learned by peer regional fare systems
 - Governance
 - Procurement Approach
 - Fare Policy Coordination
 - Roll-out Strategy
 - System Administration



Task 2: Peer Regional Fare Systems

Name	Region	Partner Agencies			
SmarTrip	Washington, DC	WMATA DASH, Ride On Fairfax Connector ART, CUE, TheBus Loudoun County Omniride DC Circulator MTA (Baltimore, MD)			
Clipper	San Francisco Bay Area SFMTA (Muni) BART AC Transit Caltrai Golden Gate Transit Samtrans SCVTA WETA				
ТАР	Los Angeles	LACMTA Santa Clarita Culver City AVTA Foothill Transit Norwalk Montebello			
ORCA	ORCA Seattle King County Metro Sound Transit Community Transit WS Ferry King County Metro Sound Transit Everett Transit				
GoTo Card	Metro Transit Northstar Maple Gr Minneapolis/St. Paul Metro Transit Northstar Maple Gr Minnesota Valley Plymouth Metrolink SouthWest Campus Connector Ramsey S				
Connect	Connect Sacramento Regional Transit (RT) Elk Grove e-tran El Dorado Transit Folsom Stage Lin Yuba-Sutter Transit Roseville Transit				
EasyCard	South Florida	Miami-Dade Transit SFRTA/Tri-Rail Hialeah Transit Conchita Transit			
PRESTO	Ontario, CAN	GO Transit Burlington Transit Durham Reg Transit Mississauga Transit Oakville Transit Hamilton St Rwy Toronto Transit Com York Region Transit OC Transpo			



Task 2: Governance

Model	Peer Systems		
Interlocal Cooperation	Seattle (ORCA)		
Federated Governance Model	Ontario/Toronto (PRESTO)		
Memorandum of Understanding (MOU)	San Francisco Bay Area (Clipper) Sacramento (Connect) Los Angeles (TAP)		
Ad-hoc Interagency Cooperation	Washington, DC (SmarTrip) Minneapolis-St. Paul (GoTo Card)		



Task 2: Procurement Approaches

Approach	Peer Systems	
Large agency procures/deploys; other follow	Los Angeles (TAP) Washington, DC (SmarTrip) South Florida/Miami (EasyCard)	
Agencies organize consortium effort	Seattle (ORCA)	
MPO organizes/leads	Sacramento (Connect) San Francisco Bay Area (Clipper) Ontario/Toronto (PRESTO) Minneapolis-St. Paul (GoTo Card)	



Task 2: Fare Policy Coordination

- Agencies retain control of their fares
- Regional monthly passes set in advance

Seattle: Puget Pass

Los Angeles: EZ Transit Pass

Washington, DC: Regional bus pass

- Interagency agreements continue in place
 - Transfers, joint passes



Task 2: Public Acceptance

Market Penetration				
San Francisco Bay Area (Clipper)	~45%			
Sacramento (Connect)	<test phase=""></test>			
South Florida (EasyCard)	Bus: 26% Rail: 100%			
Minneapolis-St. Paul (GoTo Card)	52%			
Seattle (ORCA)	66%			
Ontario, CA (PRESTO)	80%			
Washington, DC (SmarTrip)	92%			
Los Angeles (TAP)	Bus: 70% Rail: 100%			

- Lower penetration on local bus services
- Higher penetration on rail & ferry
- Some barrier rail systems use card exclusively





Task 3 Overview

Industry Directions in Next Generation Fare Collection Technology

- Covers system, operational & business practices, such as:
 - Fare Media
 - Fare Policies
 - Fare Collection Equipment
 - Open Payments & Architectures
 - Payment Methods

- Central Data Systems
- e-Commerce & Web Portals
- Outsourced Services
 - Multi-Modal Integration
 - Regional Systems
- Not limited to 8 peer fare systems looked at in Task 2





Task 3: Fare Technologies

Category	Discussion
Fare Media	 Various types of contactless smart cards in use Several agencies moving toward acceptance of gift cards & bank cards for fare payment at fare gates/fareboxes Mobile phones on horizon, but approaches still evolving Agencies include: Philadelphia, Utah
Fare Policies	 Regional associations have implemented widely different balances between regional & local emphases For U.S. regional programs, objective has been to allow each operator to keep own fare structure & basic fare policies However, in some programs, operators have sought to coordinate certain aspects of fare policies Agencies include: Seattle region, San Francisco region
Fare Collection Equipment	 Fare equipment continues to evolve, especially to meet requirements of emerging payment methods Hardware certified to meet newer credit/debit requirements becoming more prevalent





Task 3: Fare Technologies

Category	Discussion
Architectures	 Card-based, account-based & open payments approaches all being utilized Some agencies seeking Systems Integrator approach Agencies seeking control over key interfaces for future flexibility Agencies include: Utah, Ontario
Payment Methods	 Key methods continue to include: credit & debit cards, retail sales programs, student programs, transit benefit programs & vouchers Cash continues to be accepted New business models for retail sales programs emerging Agencies include: Denver, Washington
Central Data Systems	 Collect transaction & sales data, manage fare media Transparency (or lack thereof) of data is often critical issue among agencies in a region Agencies include: Minneapolis, Chicago, Seattle region





Task 3: Fare Technologies

Category	Discussion
Outsourced Services	 Most common outsourcing involves Customer Service (call center, order fulfillment, and related functions) Maintenance & Revenue Collection Services also outsourced Agencies include: Philadelphia
Multi-Modal Integration	 Challenges often driven by different fare structures (support flat and distance-based fares) Also affected by different fare inspection approaches (e.g. fareboxes and Proof of Payment) Agencies include: San Francisco region, Washington DC, Seattle region
Regional Systems	 Regardless of formal governance, success requires buy-in from all agencies Disputes regarding fare policies & fare collection approaches can lead to cost & time impacts Agencies include: Los Angeles, San Francisco region, Seattle region





Task 4 Overview

Recommendations Document

- October December 2013
- Synthesize analysis and recommendations from Tasks 1-3
- Will develop recommendations for:
 - Short-term improvements to existing Breeze system
 - Identify goals for next generation of fare collection in the Atlanta region
 - Strategic roadmap to implement recommendations
- Discussion on efficiencies and return on investments



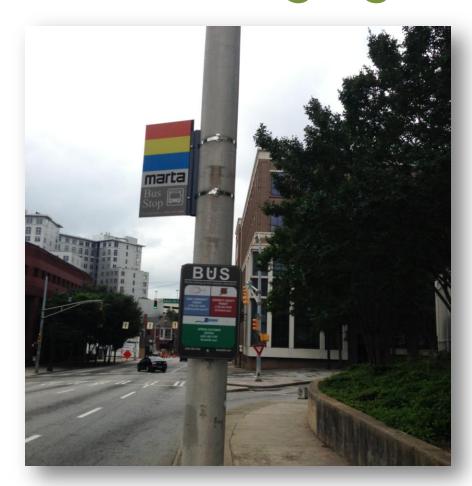


Unified Bus Stop Signage Design Project

Regional Transit Committee October 10, 2013



Unified Bus Stop Signage Design Project Current Signage





Unified Bus Stop Signage Design Project Bus Stop Inventory

78 Bus Stops in Total

- 20% have shade
- 16% have shelter
- 42% have a trash bin
- 13% have a place to sit
- 88% have overhead lighting
- 66% have a sidewalk width > 6 ft.





Unified Bus Stop Signage Design Project Experience Audit

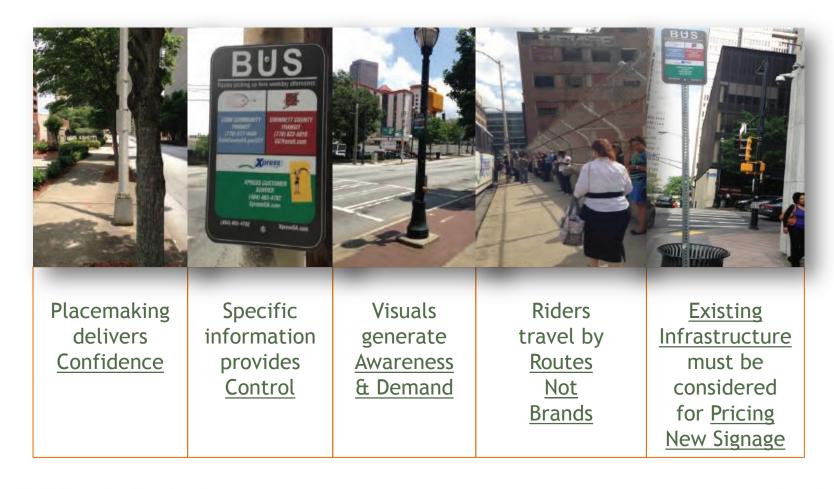






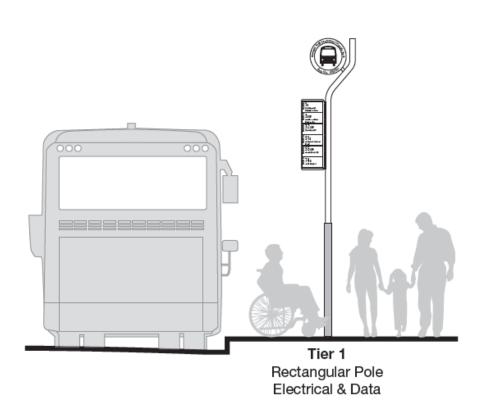


Unified Bus Stop Signage Design Project Conclusions





Unified Bus Stop Signage Design Project Sign Tiers

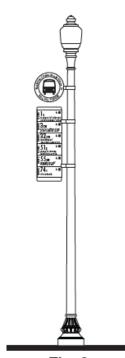




No Electrical

No Data



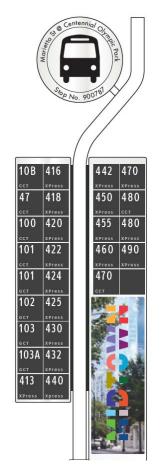


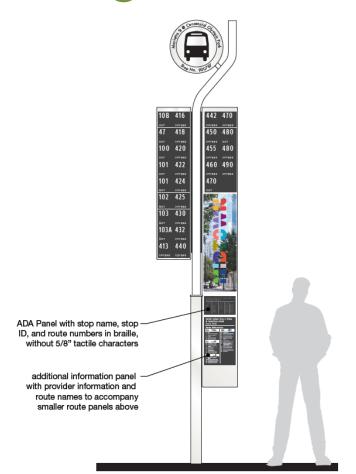
Tier 2 Alt
U-Channel Pole
No Electrical
No Data

Tier 3
On Exisiting
Decorative Pole



Unified Bus Stop Signage Design Project Sign Panels









Unified Bus Stop Signage Design Project Context





Unified Bus Stop Signage Design Project Next Steps

- Design project completion by the end of 2013
- Assistance to advance implementation included in Proposed 2014-2016 RTC Work Program & Budget

Questions?

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Atlanta Regional Mobility Management "One-Click" System

Janae Futrell, Transportation Mobility Manager, ARC



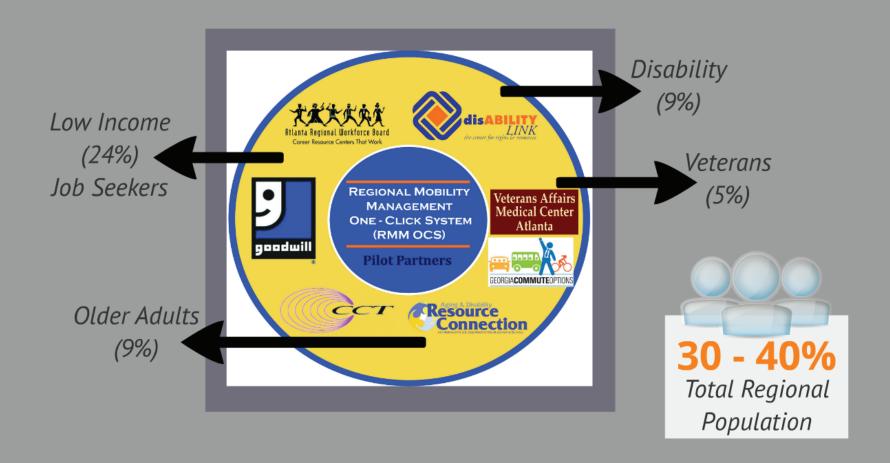
Veterans Transportation and Community Living Initiative (VTCLI)



1. Why is the One-Click needed in the Atlanta region?
2. What is the role of ARC?
3. What will the One-Click system do?
4. What is the project timeline?

Why is the One-Click needed in the Atlanta region?

(And why were these projects funded across the nation?)

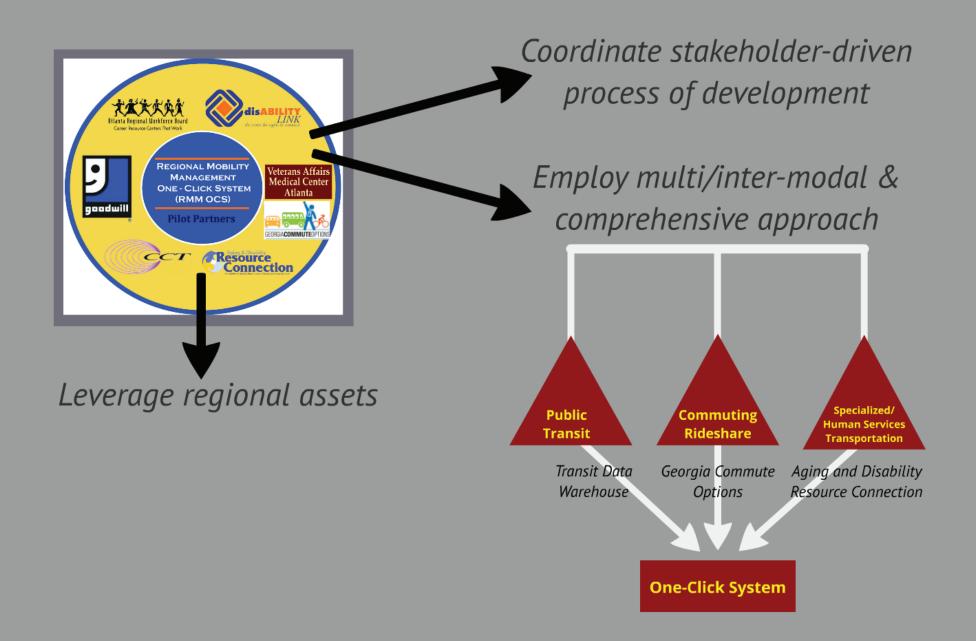


Diversity of Transportation Needs

18-County Atlanta Region

Sources: Atlanta Regional Commission, Metro Atlanta Veterans Services Report 2012

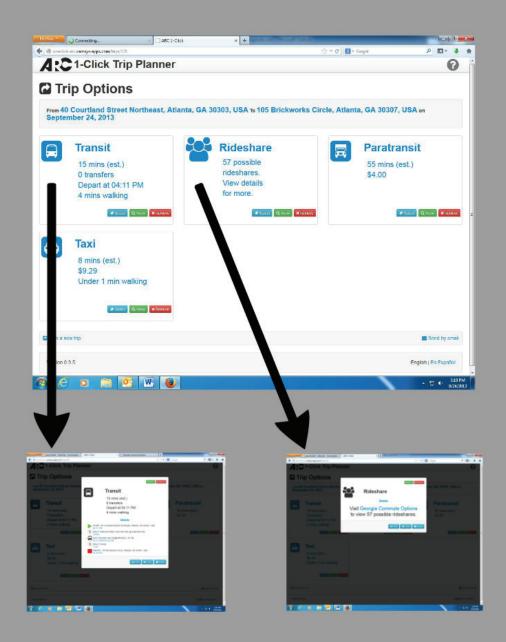
What is the role of ARC?



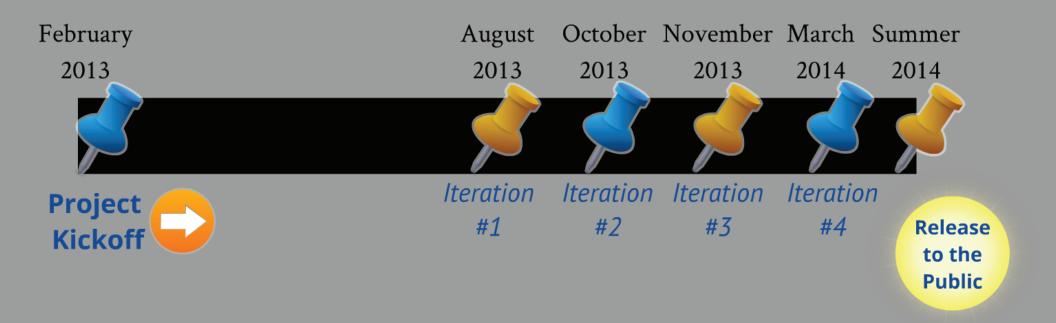
What will the One-Click system do?



Enhanced Online Trip Planning



What is the project timeline?



Atlanta Regional Mobility Management "One-Click" System



Veterans Transportation and Community Living Initiative (VTCLI)





Janae Futrell, Transportation Mobility Manager, ARC JFutrell@atlantaregional.com

1. Why is the One-Click needed in the Atlanta region?2. What is the role of ARC?3. What will the One-Click system do?4. What is the project timeline?



DATE: October 10, 2013

ISSUE SUMMARY: RTC MEMBER DUES, WORK PROGRAM AND BUDGET FOR CALENDAR YEARS 2014-2016

FROM: Kasim Reed, Regional Transit Committee

IMPORTANCE:

The Regional Transit Committee (RTC) became effective as a formal policy committee of the ARC on January 1, 2010, in accordance with a request made by its predecessor, the Transit Implementation Board (TIB), which sunset on December 31, 2009.

A January 4, 2010 resolution of the RTC established a dues structure of cash or in-kind staff time for all eligible RTC members for calendar year 2011. A September 15, 2011 resolution of the RTC re-established the dues structure for eligible RTC member for calendar year 2012.

This draft resolution continues the dues structure that was established for 2012, modifying the dues amount based on the proposed work program and budget for calendar years 2014-2016. The formal establishment of these 2014-2016 dues by the RTC will allow ARC to move forward with negotiations with the individual eligible RTC members regarding their participation in the RTC in 2014-2016. RTC member contributions of \$600,000 will allow ARC to leverage \$2,400,000 in federal funds for the 3-year work program.

These specific dues levels are being proposed for calendar year 2014-2016 only. The issue will be revisited by the RTC for future years of operation.

ACTION REQUIRED: RTC approval of the resolution



A RESOLUTION BY THE REGIONAL TRANSIT COMMITTEE ESTABLISHING RTC MEMBER DUES, WORK PROGRAM AND BUDGET FOR CALENDAR YEARS 2014-2016

WHEREAS, the Regional Transit Committee (RTC) became effective January 1, 2010 as a policy committee of the Atlanta Regional Commission (ARC) following the successful amendment of the quad-party transportation planning agreement between ARC, the Georgia Department of Transportation (GDOT), the Georgia Regional Transportation Authority (GRTA), and the Metropolitan Atlanta Rapid Transit Authority (MARTA); and

WHEREAS, the Transit Implementation Board (TIB), the predecessor of the RTC, adopted in September 2009 a policy establishing membership and voting protocols for the RTC, including the requirement that voting members contribute financially to the operation of the Committee; and

WHEREAS, the RTC staff has prepared a proposed work program and budget for calendar years 2014-2016 and has based proposed RTC member dues on that work program and budget; and

WHEREAS, ongoing negotiations between ARC and the eligible members regarding full participation in the RTC are contingent upon the formal establishment of dues by the RTC.

NOW, THEREFORE, BE IT RESOLVED that the RTC dues for calendar years 2014-2016 be set at \$5,000 for all eligible local government entities and state agencies, consisting of the City of Atlanta; the Metro Atlanta Mayors Association; Barrow, Bartow, Carroll, Cherokee, Clayton, Cobb, Coweta, DeKalb, Douglas, Fayette, Fulton, Forsyth, Gwinnett, Hall, Henry, Newton, Paulding, Rockdale, Spalding and Walton Counties; GRTA; GDOT; and the Office of the Governor of Georgia; and

BE IT FURTHER RESOLVED that the RTC dues for calendar years 2014-2016 be set at one full time equivalent of in-kind staff time for the eligible staffing agencies, consisting of MARTA; and

BE IT FURTHER RESOLVED that the RTC endorses the attached RTC work program and budget for calendar years 2014-2016 and forwards it to the ARC for incorporation into the 2014, 2015, and 2016 ARC Work Program and Budget.



Regional Transit Committee Proposed 2014-2016 Work Program & Budget

October 10, 2013

Background

In 2005, ARC completed the Regional Transit Institutional Analysis (RTIA) which examined how the region should be organized to plan, build, fund, and operate public transit service in a way that is seamless and convenient for the customer. Out of the RTIA, the Transit Planning Board (TPB) was formed in 2006 to develop a vision for an integrated transit system and then transitioned into the Transit Implementation Board (TIB) in 2009 to guide the implementation of the regional transit vision, Concept 3. In 2010, the region asked ARC to take on the functions of and build upon the work of TPB and TIB and the Regional Transit Committee (RTC) became a committee of the ARC Board.

The RTC was intended to be a short-term, temporary solution to the region's need for more coordinated multi-jurisdictional transit governance. The organizational goal for the RTC was that the region would work with the Governor and the General Assembly in the 2011 and 2012 sessions to enact legislation that would create a permanent solution to the region's transit governance needs. As the legislature failed to act, a need exists for the RTC to continue in its mission to support transit coordination and planning.

Proposed 2014-2016 RTC Dues Structure

The proposed 3-year work program will require additional funds from members to match federal funding grants to implement the work program. The total 3-year proposed budget is \$3,000,000. RTC member contributions of \$600,000 will allow ARC to leverage \$2,400,000 in federal funds for the 3-year work program. In past years RTC work programs and budgets have been developed on an annual basis and there has been an annual solicitation for voting membership. This approach has not allowed for multi-year strategic planning for RTC. See Table 2 below for detail on the proposed dues structure.

Table 2: Proposed 2014-2016 RTC Dues Structure				
Member	Annual Dues Amount	3-Year Dues Amount		
County Government / City of Atlanta /	\$5,000	\$15,000		
Metro Atlanta Mayor's Association / GDOT / GRTA	\$3,000	313,000		
MARTA	\$150,000 (in-kind services)	\$450,000 (in-kind services)		



Proposed 2014-2016 Work Program

There are five tasks that compose the proposed 2014-2016 work program. Table 1 below provides estimated costs for each of the proposed tasks. The costs represent a combination of estimated ARC and MARTA staff time, contracted work, and other general expenses.

Table 1: Proposed 2014-2016 Work Program Expenditures			
Task	3-Year Budget		
Task 1 – Regional Transit Planning	\$1,000,000		
Supports continued implementation of the regional transit expansion vision	\$1,000,000		
Task 2 – Regional Transit Coordination	\$300,000		
Fosters reliable, seamless & cost effective transit service	3300,000		
Task 3 – Regional Transit Data & Analysis	\$700,000		
Provides business intelligence & improves service efficiency	3700,000		
Task 4 – Regional Fare Policy & Collection Coordination	\$750,000		
To create a seamless system for the customer & efficiently collect revenue	\$750,000		
Task 5 – Regional Transit Marketing Analysis & Strategy Development	\$250,000		
Expands transit use & farebox returns through coordinated messaging & awareness	\$250,000		
TOTAL	\$3,000,000		

Task 1: Regional Transit Planning

RTC staff will continue **coordinating regional transit planning to support implementation of the regional transit vision**, Concept 3, and to ensure that overall transportation planning is consistent with that vision. Key outcomes focus on delivering value-added services to the region's policymakers:

- The regional transit vision will require ongoing maintenance to keep it current with the latest transit planning and environmental studies. These currently include the Atlanta Streetcar Implementation Strategy, Connect 400, I-20 East Transit Corridor, Clifton Corridor, Connect Cobb, and Georgia Multimodal Passenger Terminal. Staff will participate in and provide input to these studies, updates to PLAN 2040, and in the development of future regional and state transportation plans to make sure the studies are done in a way to maximize the projects' success in competing for federal funding.
- Complete a region-wide Priority Bus Corridors Improvements Study that will explore opportunities to improve major bus corridors through specific, implementable improvements that are capable of being incorporated into the RTP/TIP. The study outcomes support regional goals to identify lower-cost and high-benefit solutions. The study will develop a framework to objectively define priority bus corridors. This framework will then be applied to identify projects that improve these priority bus corridors using existing service plans, data, and physical constraints. The study will propose, for MPO consideration, a regional funding policy framework that directs federally supported investments to support the identified projects.



• Undertake a major update to the Coordinated Human Services Transportation Plan to establish a framework for coordination in the Atlanta region to improve mobility for older adults, low income, and disabled populations. Key findings and recommendations from the Regional Multi-Modal Public Transit Automated Fare Collection Study, One-Click Project and One-Click Implementation Plan will be incorporated. This HST Plan update will identify opportunities to provide transportation services to older adults, persons with disabilities, low income individuals and others in a well-planned, cost-effective manner, what strategies the region can utilize to address the growing demand for HST services and answer if a regional paratransit service delivery model is appropriate.

RTC staff will examine **options for the future structure and administration of the Committee** to ensure an effective transit coordination structure. This effort will draw upon the legal review conducted in 2012 of ARC's powers and authorities along with the RTC Concept Regional Transit Governance Legislation that was adopted in 2011. Additionally, a regional **legislative strategy** for transit will be developed.

RTC staff will provide **administrative support to the Committee**. Staff will set meeting agendas, keep the chair informed, prepare meeting summaries, develop necessary resolutions, and maintain communications with RTC members as well as their support staffs.

Task 2: Regional Transit Coordination

The Atlanta region is served by multiple transit operators that offer a wide array of transit modes and services transporting residents and visitors to employment, education, medical, shopping, and recreation. Coordination of and among these operators, modes, and services is critical to seamless and cost-effective operations, potentially yielding operational savings to regional transit operators. Examples of previous successful coordination activities include development of a Unified Bus Stop Signage Design for Downtown and Midtown Atlanta, MARTA 10/CCT 12 route coordination and the Regional Fleet & Facilities Inventory. RTC staff will continue leading and facilitating **coordination efforts amongst the region's transit operators** to include, but not limited to:

- Develop and deploy a regional trip planner and real-time information to provide customers with the
 information needed to effectively utilize transit. This product will improve customer service to transit
 riders by increasing knowledge of real-time operational schedules.
- Pursue implementation of the Unified Bus Stop Signage designed as part of the 2012 work program.
 This project coordinates signage for multiple operators serving co-located stops and reduces frustrations of transit patrons by providing more and clearer information on transit serving those stops.
- Coordinate regional **transit asset management** and procurement. Potential cost-efficiencies exist through coordinated asset management and procurement.
- Investigate and pursue a **unified bus stop and bus route numbering** scheme for the region.
- Explore opportunities and facilitate enhanced coordination of paratransit and HST service delivery in the region. Recommendations from the Coordinated HST Plan update will be integrated into the regional service coordination and delivery.





Task 3: Regional Transit Data & Analysis

The **collection and analysis of data** is critical to improving and enhancing transit planning and service delivery. Transit data and analysis provides information regional transit operators, providing the potential for increased cost efficiencies and customer responsiveness. MAP-21 places new emphasis and requirements for performance measurement and performance-based planning. RTC staff will build off of the region-wide transit data collection and standardization efforts initiated as part of the Transit Data Warehouse project in 2011.

- Ongoing hosting and maintenance work will be necessary throughout 2016 to ensure that the warehouse reflects any changes to the region's transit services, performance, and assets.
- Enhancements to these products are warranted to improve the performance and asset data components and better incorporate related program elements such as the region's HST and travel demand management programs.

Task 4: Regional Fare Policy & Collection Coordination

Building off of the recommendations from Regional Multi-Modal Public Transit Automated Fare Collection Study that will be completed in December 2013, RTC staff will continue work to **better integrate the fare collection policies, processes, technology, and fare products** across the multiple operators and modes in the region. These operators include MARTA, GRTA Xpress, Cobb Community Transit, Gwinnett County Transit and the future new service provided by the Atlanta Streetcar. Successful implementation of this task has the potential to reduce fare evasion and lead to increase farebox returns for transit operators. This will include setting the foundation for increased coordination among transit operators by identifying options to improve regional fare policies and collection:

- Development of a regional fare policy
- Development of a universal fare product
- Further investigation of next generation fare collection technologies
- Facilitate renegotiation of transfer agreements
- Any other activities necessary to smooth function and integration of region's fare collection system.

<u>Task 5: Regional Transit Marketing Analysis & Strategy Development</u>

Transit in the Atlanta region is currently marketed individually by transit operators with minimal coordination. This task provides the potential for transit operators to increase ridership and improve farebox returns by expanding transit's customer base through coordinated education and marketing. RTC staff will undertake a region-wide inventory and analysis of existing transit marketing efforts to include those of individual transit agencies/operators, TDM community, advocacy organizations, and other stakeholders. Transit marketing efforts of region's across the country and internationally will be examined to understand best practices and benchmark existing efforts in the Atlanta region. Based on the inventory, best practices review, and analysis, a strategy for coordinated regional transit marketing will be developed. The outcome of this strategy will be to raise the awareness of transit as a viable and necessary mode of transportation in the Atlanta region and to improve coordination of marketing efforts and messages among the various transit providers.

Proposed 3-Year RTC Work Program Details

TASK	PROJECT	EXPECTED DELIVERABLES	EXPECTED OUTCOMES	WHO	3-YEAR COST
	Administrative Support to Committee	Meeting agendas & summaries Coordination with Chair Communications with Committee members & their staffs	Effectively run Committee meetings Exchange of information and ideas	Staff	
	Options for Future Structure & Administration of Committee	Resolutions Proposed structure for RTC membership & funding	Effective transit coordination structure for Atlanta region	Staff	
1 - Regional Transit Planning	Coordinated Human Services Transportation (HST) Plan Update	Updated Coordinated HST Plan	Strategy for public transit operators, human service agencies, private providers, and nonprofit agencies to deliver mobility services to transportation disadvantaged populations including persons with disabilities, older adults, and persons with lower incomes.	Consultant	\$1,000,000 (\$800,000 federal/ \$200,000 local)
	Priority Bus Corridors Improvements Study	Identification of priority bus corridors network Recommendations for infrastructure & operational improvements to network	More reliable and efficient bus service in regionally significant corridors	Consultant	
	Regional Transit Vision Maintenance & Implementation Support	Updated Regional Transit Vision Input into RTP/TIP development Study deliverables review & feedback Cross-project coordination Legislative strategy	Regional transit vision that reflects current project planning efforts; Ensures overall transportation planning is consistent with regional transit vision	Staff	
	Develop & Deploy Regional Trip Planner & Real-Time Information	Regional trip planning application Coordinated real-time transit information	Easy access to transit route location, schedule, and real- time arrival information	Consultant	
2 - Regional Transit Coordination	Unified Bus Stop Signage Implementation	Procurement and installation of Unified Bus Stop Signage in Downtown & Midtown Atlanta	Clearer information for existing and new transit riders utilizing express and local buses in Downtown and Midtown Atlanta, with potentially applicability region- wide Increased transit usage	Staff & Consultant	
	Transit Asset Management	Identification of opportunities for shared transit assets	Potential cost savings to transit operators by working together to maximize the use of transit assets (fleet, passenger facilities, maintenance facilities)	Staff & Consultant	\$300,000
	Unified Bus Stop & Bus Route Numbering	Unified bus stop numbering scheme for the Atlanta region Unified bus route numbering scheme across all fixed-route transit operators in the Atlanta region	Consistency across the region's fixed-route transit providers in the numbering of bus routes and stops Provision of clear and accurate route information to riders More seamless integration with trip planning and other mobility applications.	Staff	(\$240,000 federal/ \$60,000 local)
	Enhanced Coordination of Paratransit & HST Service Delivery	Develop a framework for regional paratransit eligibility, fare media, coordination and service delivery	A streamlined approach to determining and establishing customer eligibility Improved coordination of paratransit services for cross-jurisdictional trips Improved customer experience	Staff	

TASK	PROJECT	EXPECTED DELIVERABLES	EXPECTED OUTCOMES	WHO	3-YEAR COST
3 - Regional Transit Data & Analysis	Transit Data Warehouse (TDW) Hosting & Maintenance	In-house hosting of TDW Technical assistance to support continued operations of TDW Up-to-date data in the TDW	Accurate and reliable transit data for use by app developers and others to create tools to enhance the customer experience	Staff & Consultant	
	Transit Data Warehouse (TDW) Enhancements	Identification of necessary enhancements needed to TDW to support efficient data entry, maintenance, and reporting RFP development	Accurate and reliable transit data for use by app developers and others to create tools to enhance the customer experience Regional transit data to be used for regional transit planning, operations, asset management, HST, and TDM	Staff & Consultant	\$700,000 (\$560,000 federal/ \$140,000 local)
		Creation and deployment of TDW "2.0"	pariting, operations, asset management, rist, and 1511		
	Transit Data Performance Measurement & Analysis	Annual regional transit system performance report Updated regional fleet & facilities inventory Other reports and statistics as needed	Better understanding of regional transit performance trends Regional-scale asset management strategy	Staff	
4 - Regional Fare Policy & Collection Coordination	Implementation of Recommendations from Regional Fare Study	Regional fare policy Universal fare product Identification of appropriate fare collection technologies for Atlanta region Facilitate renegotiation of transfer agreements Facilitate renegotiation of Breeze participation agreements	Seamless regional fare collection system that better integrates fare collection policies, processes, technology, and fare products Increased coordination among transit operators Reduction in fare evasion Increased farebox returns Improved customer experience	Staff & Consultant	\$750,000 (\$600,000 federal/ \$150,000 local)
5 - Regional Transit Marketing Analysis & Strategy Development	Regional Transit Marketing Analysis & Strategy Development	Inventory of current transit marketing efforts in the Atlanta region Best practices assessment of transit marketing efforts of region's across the country & internationally Benchmarking of existing Atlanta region efforts against best practices Strategy for coordinated regional transit marketing	Raise awareness of transit as a viable and necessary mode of transportation and improve the coordination of marketing efforts and messages among the various providers.	Consultant	\$250,000 (\$200,000 federal/ \$50,000 local)